

FEEDBACK



“Feedback is the Breakfast of Champions”
(Kenneth Hartley Blanchard)



Dear Customer, we request you to facilitate PIFFERS by providing your valuable feedback to further improve PIFFERS's services. PIFFERS will always be thankful to you for your feedback.

Client Name:	Client ID:	Site ID:
Client POC Name:	Designation:	
Email:	Cell:	

A: Please Rate the following (Encircle from 1 to 5):- (5 = Entirely Satisfied , 4 = Satisfied, 3 = Neutral, 2 = Unsatisfied, 1 = Entirely Unsatisfied)					
1. Punctuality and Attendance of Guards	5	4	3	2	1
2. Discipline, Behavior & Character of Guards	5	4	3	2	1
3. Smart Turnout of the Guards (Uniform)	5	4	3	2	1
4. Working Condition of Weapons & Security Equipments	5	4	3	2	1
5. PIFFERS Abidance regarding Taxes (Income Tax & Sales Tax)	5	4	3	2	1
6. PIFFERS Compliance w.r.t. EOBI, Social Security & GLI of Guards	5	4	3	2	1
7. Timely Provision of Invoices & Guards Payroll Management	5	4	3	2	1
8. Level of Training of Guards	5	4	3	2	1
9. Level of Supervisory Staff Visiting the Guards	5	4	3	2	1
10. PIFFERS Management Approach & Behavior towards Customer Service	5	4	3	2	1

B: Would you please, like to refer us any other Company / Organization?	
Company Name:	Email:
POC Name:	Telephone:
Suggestions / Comments:	
Feedback Form Filled By:	Signature & Date:
To Be Filled by PIFFERS SECURITY SERVICES (PVT) LTD	
Feedback Form Received By:	
Remarks:	
Date & Signature:	