14 YEARS
OF EXCELLENCE

PSS
PIFFERS
SECURITY SERVICES

be secure

PIFFERS

SECURITY SERVICES (PVT.) LTD

Proud to be a
Sedex
Member



be secure

PIFFERS

SECURITY SERVICES (PVT.) LTD

From Dream to Reality



VISION

Development of a Peaceful Society, Where Tolerance is a Norm & Respect is Value

MISSION

PIFFERS is Fully Focused to Secure the Belongings of PIFFERS Customers & make them feel Secure

VALUES

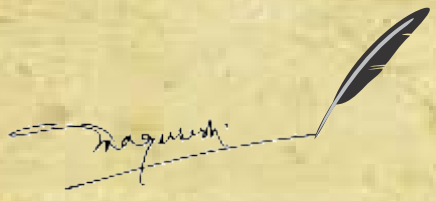
- *Integrity*
- *Honesty*
- *Quality*
- *Reliability*

Profitability of PIFFERS is Winning Customers' Trust

Welcome Message

I am pleased to offer PIFFERS Security Services for complete security solutions. PIFFERS is a company which is known for its quality services, PIFFERS's philosophy is designed to ensure the maximum flexibility for the services which PIFFERS offer to our valued clients. Quality will be delivered through a team of trained professionals who share a commitment to PIFFERS clientele and want to work as a part of your team in a secure and friendly environment.

PIFFERS look forward towards a mutually beneficial relationship and open to any discussions and negotiations.



Lt Cdr (Retd)
Muhammad Asad Qureshi
psn, fcc (Turkey), dc&ff (UK), fcpa (USA)
Chief Executive Officer

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CEO's Profile



I am Lt Cdr Muhammad Asad Qureshi (R) CEO and Co-Founder PIFFERS Security Services (Pvt) Ltd. I am a Submariner with passable experience of over two decades in Navy. During my career I graduated from Pakistan Naval Engineering College with majors as Control Engineering, Radio Engineering, Electrical Engineering, Nuclear Physics, Metallurgy & Electronics and obtained the degree of B.Sc (Hons) from Karachi University. I was selected for Plymouth, UK to complete my sea training with practical training on Blind Pilotage, Acoustics, Firefighting & Damage Control, Environmental, Health & Safety aspects, Engineering & Architectural domains etc. From 1995 onwards, I remained connected with submarine service and managed the Administrative Matters, Personnel Management, Project Management, Financial Management, Operations & Engineering domains including AIP (Air Independent Propulsion System), Power Generation & AC/DC distribution, Environmental Control, Hydraulic, High Pressure Air systems, Noise monitoring & Vibration Analysis etc.

In official capacity, I have travelled almost across the globe. However in below mentioned countries I completed several assignments & foreign courses from **UK, France, Germany, Holland, Spain, Italy, Portugal, Turkey, Egypt, Saudi Arabia, Iran, UAE, Qatar, Bahrain, Oman, South Africa, Bangladesh, Maldives, Srilanka, Malaysia, Indonesia, Thailand, China and Philippines.** During my stay I also got a chance to explore their culture, gained the experience of diplomatic channels & Public Relations while interacting with high dignitaries & diplomats.

In the year 2000, I became a qualified navigator and a meteorologist with expertise in Astronomy and Meteorology. As a Chief Instructor at Submarine training Centre, I formulated and promulgated the Syllabi and Submarine Training Publications for the newly inducted submarines and was declared one of the Best Instructors of Pakistan Navy in 2004. I am graduate of Pakistan Naval War College and also obtained a degree from Bahria University in MSc (War Studies). I also did a Foreign Course from Turkey. After staff course I was appointed at NHQ in Ops Directorate. In 2006, I was appointed in National Defense University where I was ensuring Training Management & Coordination in running the highest ranking course of Pakistan comprising faculty/visiting faculty of the high ranking Military Officers, Bureaucrats, Foreign Ambassadors and Delegates from different countries. After premature retirement in 2009, I did MBA in HR Management. I am also the Author of Articles related to Blue Economy Potential & Prospects for Pakistan. From 2010 till 2012, I served as Head of Security Gerry's / FedEx at Islamabad and was looking after security paradigm of 17 Embassies Visa processing affairs including UK, Australia, Malaysia, Canada, Schengen Countries etc. I formulated the Security Manual of Gerry's in the light of Schedule IV (Security Protocols Guidelines) of UKBA which is till to date taken as bench mark on security. In parallel we established PIFFERS Security Services (Pvt.) Ltd which is now operating Nationwide. I was part of Standing Committees on Security of Islamabad Chamber and FPCCI in 2019. Currently I am serving as Senior Vice Chairman of APSAA (All Pakistan Security Agencies Association).

COO's Profile



I am Armoghan Tallat Khan COO and Co-Founder PIFFERS Security Services (Pvt.) Ltd I have a vast & versatile experience in the field of HSSE. After completing my Master's Degree in Business Administration (Marketing) with distinction from Pakistan, I worked for the corporate and development sectors in Pakistan including Banking Industry and **United Nations.** After that I moved to Britain, there I completed my **Chartered Marketing and MS in Marketing.** I am a **Licensed Chartered Marketer.** In order to keep this license valid one has to complete 35 CPD hours (Continuing Professional Development) every year. Consequently in order to keep my license valid I kept upgrading myself.

In 2009, Oxford University released an Economic study with the name of New Economic Powers. The research concluded with BRIC Model, means how Brazil, Russia, India & China will become world leading economic powers by 2030. ALLHAMDULILAH I was also a part of that course & successfully completed my certification from Oxford University England.

During my stay in Britain, I worked in **Security Industry** & later we established our **Own Security Company**, PIFFERS Security Services (Pvt.) Ltd In this pretext I did many courses & certifications related to Health, Safety, Security & Environment **(HSSE), Risk Management,** Crowd Management etc. In 2010 I repatriated to Pakistan.

In continuation to my CPD, I have also completed Masters in **Project Management.** I have been a **Visiting Faculty Member** of various universities of Islamabad and its vicinity. My speciality includes, Strategic Brand Management, Strategic Planning, Advertising, Strategic Sales Management, Labour Market Trends etc.

Apart from teaching, I wrote several articles related to **Risk Management, Role of Artificial Intelligence** in Security and Adoption of Centralised Licensing System for Private Security Industry.

In 2018 I have got the privileged to attend the **National Security Workshop** from National Defence University (NDU). I have served as Vice Chairman of **APSAA** from October 2018 till September 2019. I also served as Convener of Security Committee of **FPCCI** from January 2019 till December 2020. Currently I am heading **Security Committee** in Islamabad Chamber of Commerce & Industry.

CBO's Profile



I am Zil Baluch, CBO and Co-Founder PIFFERS Security Services (Pvt) Ltd. I have over 20 years of progressive diverse management experience with leading corporate companies around the globe. I have been associated with multiple organizations in various sectors including OMCs, Telecommunications and Management firms across Pakistan.

I have started my professional career with Pakistan State Oil, which is one of prominent OMC in Pakistan, here I got an opportunity for successfully building a wining sales team to start PSO Corporate/Fleet and Loyalty Cards division. After that I have joined Ufone to work and gain experience in the field of Customer Services. In continuation to the same, I have got another opportunity in telecom industry to join Warid Telecom as key member of their launch team in Pakistan, subsequently was really privileged to get an offer from Telenor Pakistan, one of leading European MNC, to launch their services in Pakistan. In my professional career my longest association (i.e. 14+ years) have been with Telenor Pakistan, where I have worked in multiple domains including, Customer Services, Corporate Relations, B2B Sales, Mobile Financial Services, Business Planning, System & Process, IOT Platforms, Sales & Distribution and Training & development etc. I was honored being a significant member and part of Telenor Pakistan Pre-launch FUT (Friendly User Trial) followed by formal launch in Pakistan and got an exclusive exposure in terms of end-to-end advisory role for: CRM development, easy load trials, S&SC and CRD system and processes alignment. Afterwards I have joined Edotco group Malaysia (i.e., market leaders in Towerco industry in Pakistan) and worked as Head Key Account Management, here I have contributed being a bridge between Edotco and Telecom industry of Pakistan to further grow Edotco business at its peak in a short span of time. This was my last employment before formally joining my business venture.

By the grace of God, I have a proven track record of delivering results in varied industries (i.e., both developed and emerging markets) through collaboration and empowering talent. My core expertise is in Strategy Development and Execution with a view to shaping outcomes.

I hold Master degrees in Business Administration & Project Management and also qualified in Sales Force Management program from LUMS.

My association with PIFFERS Group of Companies is since 2011 with a commitment to ensure best in class services for our worthy clients in order to keep PIFFERS philosophy alive.....

"The Profitability of PIFFERS is winning Customer's Trust!!"

Panel of Experts



Riasat Ishtiaq & Co. Accounting and Management Consultants

Riasat Ishtiaq & Co., (RICO) Management Accountants is one of the reputed and fastest growing accounting and management-consulting firms in Pakistan. It provides a wide variety of professional services to the companies / organizations of all sizes operating in different fields. The fast growing professional standards, the more exacting client requirements in the global village perspective and the wider mix of professional services needed to be offered under one roof are exerting tremendous pressures on all sizes of professional practices the world over to pool together and expand. Concern for our clients and commitment to the highest professional standards have not only enabled the firm to add a good deal of clientele both in the private and the public sectors, but also earned the firm a reputation for excellence of services and dedicated work. We bring our philosophy of adherence to the professional norms of commitment, integrity and objectivity to every job we undertake which is reflected in various service standards, we have established for the achievement of these objectives.



Bilal Farooque Business Consultant

Mr. Bilal has extensive experience in Risk Management. He worked with various organizations and developed systems to evaluate and mitigate risk. In addition, he also develops business processes to improve efficiency and minimize the chances of risk. He also worked on Business Intelligence by analyzing performance and risk associated in various organizational functions. He is also providing corporate training in different field of business and also create mechanism to improve staff performance. Success of any business is based on strong and strategic planning. Mr. Farooq has developed various business plans and successfully implement them.



Prof. Dr. Syed Shoaib Shah Crime Scene Investigation Consultant

Prof. Dr. Syed Shoaib Shah is a world renowned forensic expert who graduated from Nishtar Medical College Multan, Pakistan. He holds a **PhD in human genetics and molecular medicine** and is the first Pakistani to be board certified in forensic medicine and a **certified forensic consultant (CFC)** by the American college of forensic examiners international, USA. **Dr. Shah has spent his entire career in the search of truth**, believing it to be the essence of life. He is known for his vast experience as an expert medical witness in criminal trials and appeals, and his expertise has been utilized to consult on numerous high-profile cases. Dr. Shah, based on his credentials and practical experience in the field of forensics represented Pakistan as a guest speaker in various international forums in USA, UK, Europe and Asia.



Dr. Annum Khan Psychometric Consultant

Annum Khan is a highly skilled and dedicated Mental Health professional providing services since 2009, worked at multiple places i.e NUST, PIMS, KRL & CDA hospital. She has received multiple international certifications including, NLP from NFNLP, USA, Hypnotherapy NGH, USA. She has also attained proficiency in relaxation techniques and has successfully completed specialized trainings including Focusing, Eye Movement Desensitization and Reprocessing (EMDR), Psychological First Aid, Mindfulness and Reikhi. Being a Clinical Psychologist she has also attended several trainings to master the art of therapy which includes Cognitive Behavior Therapy (CBT), Gestalt therapy, Family therapy, Narrative Exposure therapy, Eidetic therapy and Applied Behavior Analysis (ABA). Expert in dealing with diverse populations in one-on-one and group settings, Effective motivator, Communicator and advocate with inherent ability to manage many types of personalities, diffuse stressful situations, proactively resolve issues and achieve challenging goals. Developing Psychometric tests and conducting trainings have remained of her primary interst.

Panel of Experts





Mr. Zayyad Khan Abbasi
Advocate Supreme Court

Mr. Abbasi is the senior Partner of M/s. AMQ Law Associates. We have a rich experience of 20 years in providing legal services to the citizens of Karachi. Having competent team of lawyers and paralegal staff. Our law firm is a leading consultancy firm that provides a spectrum of legal services to its clients, which includes individuals, public and private companies and other corporate entities. The firm has a dedicated team of professionals. Our law firm is dealing with all laws of Pakistan including but not limited to Banking and Finance, Business Formation, Commercial Laws, Consumer Law, Contracts, Corporate Law, Child Custody and Visitation, Child Support, Discrimination, Workers Compensation, Wrongful Termination, Will & Probate, Administrative Law, Federal Law, Copyright, Trademark, Arbitration, Business Litigation, Civil Litigation, Commercial Litigation, Corporate Litigation, Mediation, Property Law, Family Laws, Rental Laws.



Atta Ullah Khan
Advocate High Court

Mr Attaullah Khan has got dynamic and versatile legal experience. Having 16 years standing at the bar remained involved in diversified litigation ranging from constitutional, criminal, civil, corporate and family matter.

Currently he is running his own law firm by name of Pakistan. Qanoondan Associate based in Islamabad and managing its operations in various parts of the country. Mr. Khan has on his credit to work for rule of law in terrorism effected areas of the country and provided training and technical support to criminal justice sector stake holders including Police department, prosecution department and also worked with Judicial academies of Pakistan.

He also represented Pakistan on national and international forums in India, Turkey, Sri Lanka and various other countries related to rule of law initiatives. Mr. Khan has also on his credit to establish a law school in one of the leading university of Pakistan and remained its pioneer Chairman of the department.



Syed Shajjar Abbas Hamdani
Advocate Supreme Court

Syed Shajjar Abbas Hamdani holds a prestigious position as an Advocate at the Supreme Court of Pakistan, bringing extensive expertise to his role as a Senior Partner at Hamdani & Zahid. With a focus on advocacy, barrister services and legal consultancy, he leads the firm's efforts in delivering top-notch legal guidance and representation. His experience and standing in the legal field marks him as a prominent figure within Pakistan's legal landscape.



Ms. Khoshnuma Khan
Advocate High Court

Ms Khoshnuma Khan has a dynamic and versatile legal background with 14 years of experience at the bar. She has been involved in a diverse range of litigation, including constitutional, criminal, civil, corporate, and family law matters. Her dynamic approach, coupled with her versatility, makes her a valuable asset in the legal community. Currently, she is an associate at Isaac Law Associates, a reputable firm located in Peshawar, where she continues to demonstrate her commitment to excellence in legal practice.

Grape Technologies IT Solutions Consultant

Grape Technologies Pvt Ltd is a software company based in Pakistan providing premier services that believes in providing the best solutions to every IT related query which includes Applications and highly appealing 3D Games For IOS And Android with finest Digital Marketing Services. The mobile application services involve the development of all types of technical and general applications. Whereas, the website development services include the development of every category of website with its unique layout. Moreover, we are providing digital marketing services. Our digital marketing services include app search optimization, apps marketing, search engine optimization, social media marketing and advertisements display on Google and Bing. In addition to all of these services we are providing affiliate marketing and e-commerce services. Our affiliate programs are clients centric and we focus on the ease of our clients. In short, we believe in ease, and we facilitate your life through our exceptional innovative technological services.



Noman Ahmed Said System Integration Consultant

Mr. Noman Said leads SI Global Solutions, (as the Chief Executive Officer - a leading System Integration and Consultancy Company). The company specializes in delivering application software, web based, e-commerce and cloud services as well as core networking solutions. Noman has over 20 years of venture capital experience in US, Pakistan and GCC countries with unique insight, relationships and expertise in big data, mobile, HRM SaaS and cloud ecosystems.

SI GLOBAL SOLUTIONS Pvt Ltd. is the fastest growing System Integrator and Consultancy Company in Pakistan having presence in USA, UAE and local branches spread across Lahore, Karachi and Islamabad. We are experts in Software Solutions, Website & Application Development, ICT Consultancy, Document Management & Manage Printing Services. We work with clients globally, ranging from small businesses to enterprise level, public level, heath, education and many others. SI Global Solution is your leading partner for the future.

Creative Lines Media Partner

Creative Lines is a combination of highly creative, talented and experienced brains. The team with the wisdom of work is passionate and dedicated to meet the constantly changing and diverse needs of Clients with creative solutions.

Creative Lines represents creativity, talent and years of experience. Our experts are passionate and dedicated catering to the diverse needs of our clientele. With over 15 clients under our umbrella, we are one of the most thriving creative agencies in the capital.

Solutions we offer & What you get:

Creatives Brand Identity, Social Media Management, Production of TVCs and Documentaries, Branding & Printing.

Protribes Pvt Ltd. Digital Media Partner

In the fast-paced world of advertising and communication, a decade of unwavering commitment to creativity and innovation is an achievement worth celebrating. Protribes Pvt. Ltd, a dynamic agency specializing in advertising, communication, digital marketing, creative solutions, and production services, marks its 10-year anniversary with a profound sense of accomplishment and excitement for the future.

Creatives Brand Identity, Social Media Management, Production of TVCs and Documentaries, Branding & Printing.

Nethawk Liberating Telepony Call Center Solution Consultant

The Company Nethawk Pvt Ltd incorporated in 2008, is a global provider of IP communication and Call Center solutions and technologies. We are a customer-oriented company, with a portfolio of diversified products and services. Nethawk is providing High-tech equipment and solutions in different areas. Nethawk has achieved great success in Telephony and Call Center industry in last 14 years. With highly qualified staff and professional field workers we have satisfied over one hundred repetitive clients with end-to-end solutions. Our project teams carry out same vision and mission of the company throughout the project abroad as well as Pakistan market. Our vast experience allows us to offer various High-Value Solutions, backed by the technology that Nethawk has developed itself or owns the source code in order to facilitate the customer in future or customize solutions for complex scenarios. We have shown upward trend in all matrices wither, its sales, revenue or customer satisfaction.


CHIEF EXECUTIVE OFFICER
CHIEF OPERATING OFFICER
PSS
PIFFERS
be secure
PIFFERS Monitoring Centre
RHQ North-1
RHQ North-2
RHQ North-3
RHQ Central-1
RHQ Central-2
RHQ Central-3
RHQ South-1
RHQ South-2
Chief Business Officer
DGM HR
Regulatory Affairs
Manager Administration
CFO
GM Surveillance
Manager Surveillance
GM Operations North
GM Operations Central
GM Operations South
DGM Operations North
DGM Operations North
DGM Operations North
Regional Manager Operations
Manager Operations
Field Supervisor
RFM
AM Accounts
AM Payroll
Regional Manager Operations
Manager Operations
Field Supervisor
RFM
AM Accounts
AM Payroll
Regional Manager Operations
Manager Operations
Field Supervisor
RFM
AM Accounts
AM Payroll
Control Room Officer
Control Room Officer
Control Room Officer
C E C
C E C
C E C
Manager HR
AM Payroll
HR Executive
Manager Regulatory Affairs
Assistant Manager Regulatory Affairs
Executive Regulatory Affairs
AM Administration
AM Loss Prevention
Executive Loss Prevention
Deputy CFO
Manager Compliance
Manager Billing & Collection
Manager Payroll Disbursement
Manager Taxation
Banking Officer
AM Alarms
AM CCTV
CRO
Sales Department
National Sales Manager
Sales Manager
Assistant Manager Sales
Sales Executive
Assistant Manager Telesales Officer
Marketing Department
Manager Marketing
Assistant Manager Social Media Marketing
Assistant Manager Brand Marketing
Quality Assurance Department
Manager Quality Assurance
Manager Feedback
Contract Management Department
Manager Contract Management
Assistant Manager Contract Management
DGM Finance
RFM North
RFM Central
RFM South
AM Finance North
AM Finance Central
AM Finance South

REGULATORY AFFAIRS

be secure

1. NOC From Ministry Of Interior (MOI)
2. Certificate of Incorporation from SECP
3. Operating License of ICT
4. Operating License of Punjab
5. Operating License of Sindh
6. Operating License of Balochistan
7. Operating License of KPK
8. Operating License of AJK
9. Operating License of Gilgit / Baltistan
10. Wireless License from PTA
11. NOC from KPT (Karachi Port Trust)
12. NADRA / Verisys Link

13. Member Pakistan Bankers Association (PBA)

14. ISO 9001:2015 Quality Management System Certified

15. ISO 18788:2015 Land Security Management System Certified

16. ISO 28007:2015 Maritime Security Management System Certified

17. ISO-45001-2015 Occupational Health & Safety System Certified

18. Sedex Membership & Smeta 4- Pillar Audit Passed by PIFFERS

19. Legal Entity Identifier Certificate by LEI Worldwide

20. Membership of Fire Protection Association of Pakistan

21. Corporate Member of Islamabad & Karachi Chamber of Commerce and Industry

22. Corporate Member of Pakistan China Joint Chamber & Business Council (FPCCI)

23. NTN and GST Registration Certificate

24. APSAA Membership Certificate

25. EOBI & Social Security Registration Certificate

26. Group Life Insurance & Employee Liability Insurance Certificate

27. National Association of Fire Investigators (USA)

be secure

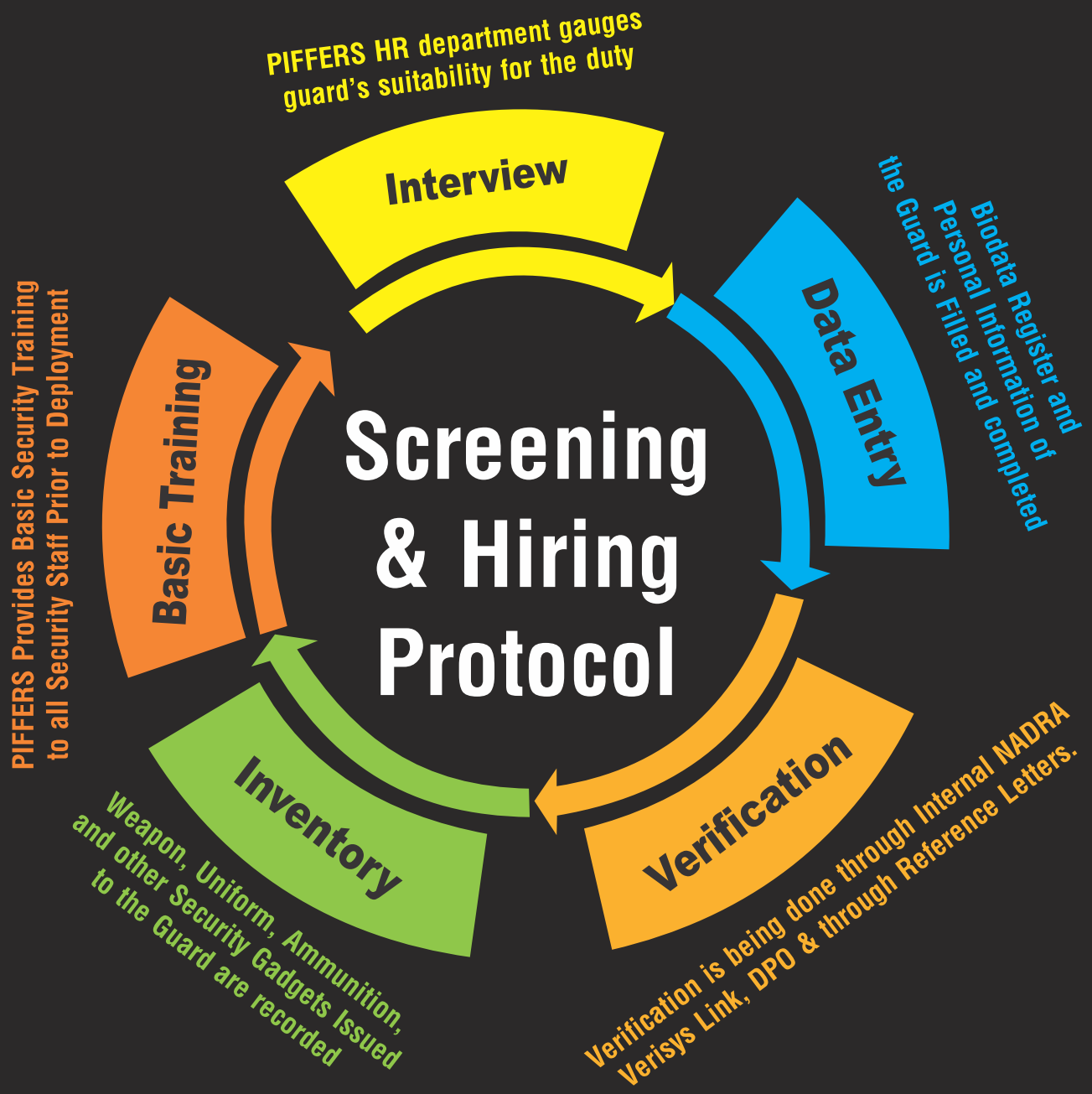
WHY PIFFERS?



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Screening & Hiring Protocol

WHY PIFFERS?



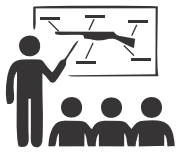
SCREENING & HIRING PROTOCOL

Screening & Hiring Protocol

WHY PIFFERS?

Guidelines for Hiring of Security Guards

گارڈ ٹریننگ



ہر سکیورٹی گارڈ کو ڈیوٹی پر بھیجنے سے پہلے بنیادی سکیورٹی ٹریننگ دینا لازمی ہے۔

ویپن اتھارٹی لیٹر



بن کارڈ



ویپن اتھارٹی لیٹر، بن کارڈ اور انونٹری رجسٹر ہر گارڈ کا بنانا ضروری ہے۔

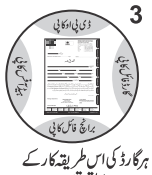
NADRA VERISYS 1



Reference Letter 2



تصدیق نامہ 3



ہر گارڈ کی اس طریقہ کار کے مطابق تینوں verification کریں۔

گارڈ فائل



گارڈ فائل کے صفحہ نمبر 1,2,3,4 کے تمام خانہ جات کو مکمل پر کرنا ضروری ہے

بائیو ڈیٹا رجسٹر



کوائف فارم



بائیو ڈیٹا اور کوائف فارم کے تمام خانے پر کرنا ضروری ہے۔

انٹرویو

انٹرویو میں گارڈ کی مکمل جانچ پڑتال کرلیں۔



Interview	Data Entry	Verification	Inventory	Basic Training
Step 1	Step 2	Step 3	Step 4	Step 5



گارڈ بھرتی کرنے کا طریقہ کار:

1- ہر اتوار کو اخبار میں گارڈ کی بھرتی کے لیے اشتہار دیں۔ 2- اپنے موجودہ گارڈز کو مزید گارڈز لانے کا کہیں۔

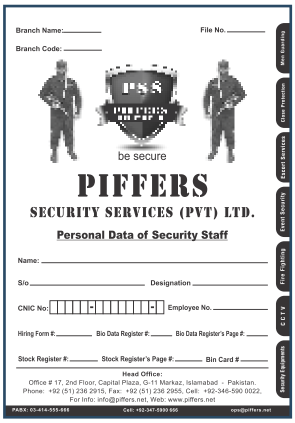
3- جس علاقے میں گارڈز درکار ہوں اس علاقے میں جا کر دوسری کمپنی کے گارڈز سے رابطہ کریں اور ان کے ذریعے گارڈز تلاش کریں۔

4- آرمی، نیوی، ائرفورس، رینجر، ایف سی اور دوسری لاء انفورسمنٹ ایجنسیوں کے بھرتی سینٹر کے ساتھ رابطے میں رہیں۔

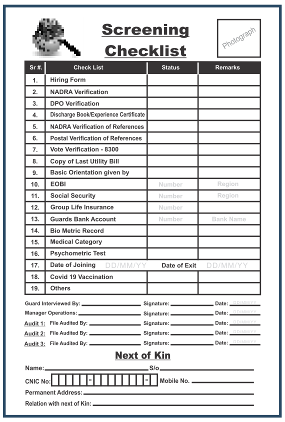
SCREENING & HIRING PROTOCOL

Screening & Hiring Protocol

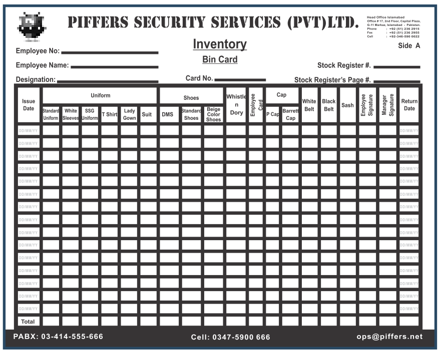
WHY PIFFERS?



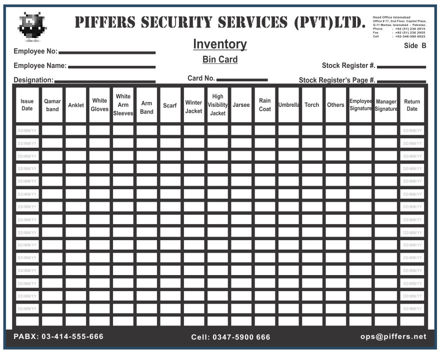
BASIC DATA



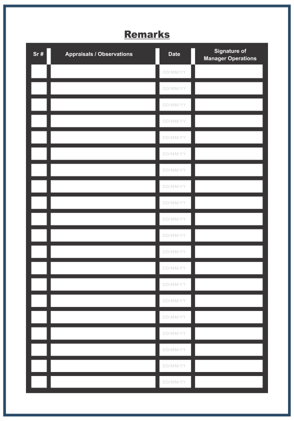
SCREENING CHECKLIST



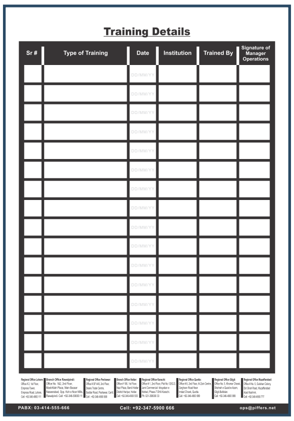
INVENTORY BIN CARD SIDE A



INVENTORY BIN CARD SIDE B

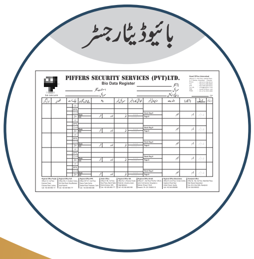


PERFORMANCE REVIEW



TRAINING RECORD

BIO DATA REGISTER



HIRING FORM



DPO VERIFICATION FORM



WEAPON AUTHORITY LETTER



REFERENCE LETTER FOR VERIFICATION



PSS PIFFERS

be secure

UNIFORM GALLERY

Smart Turnout

WHY PIFFERS?



Ceremonial Uniform



VIP Ceremonial Uniform



VVIP Ceremonial Uniform



Guard's Standard Uniform



Summer Uniform



Winter Uniform

PSS PIFFERS

be secure

UNIFORM GALLERY

Smart Turnout

WHY PIFFERS?



Standard Uniform with Rain Coat



Winter Uniform



Winter Uniform



Security Manager for Event Security Services



Vehicle Searcher



Male Searcher Uniform

PSS PIFFERS

be secure

UNIFORM GALLERY

Smart Turnout

WHY PIFFERS?



Female Searcher Uniform



Mega Phone and Traffic Control Light for Parking Control



Bouncer Uniform



CPO Uniform
Escort Uniform



Anti Riot Kit for Crowd Management



Sniper Uniform

PSS PIFFERS
be secure

UNIFORM GALLERY

Smart Turnout

WHY PIFFERS?



EPO Uniform



Escort Guard Uniform



Male Facilitation Officer Summer Uniform



Female Facilitation Officer Uniform



On Site Baggage Scanner Operator



Male Facilitation Officer Winter Uniform

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WEAPON GALLERY

State of the Art Weapons

WHY PIFFERS?



Type: Glock 31 Gen 4
Caliber: 9mm



Type: Glock 43X
Caliber: 9mm



Type: GLOCK 17T Gen 4
Caliber: 9mm



Type: Pistol
Caliber: 9mm Zigana



Type: Pistol
Caliber: 30 Bore



Type: Beretta
Caliber: 9mm



Type: Glock 19 Gen 4
Caliber: 9mm



Type: Glock 19 Gen 3
Caliber: 9mm

PSS PIFFERS

be secure

WEAPON GALLERY

State of the Art Weapons

WHY PIFFERS?



Type: Rifle
Caliber: 7mm



Type: Rifle
Caliber: .44 Bore



Type: Rifle
Caliber: .223 Bore



Type: 12 Bore G-3 Style
Caliber: 12 Bore



Type: Repeater Gun
Caliber: 12 Bore



Type: Shotgun
Caliber: 12 Bore

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WEAPON GALLERY

State of the Art Weapons

WHY PIFFERS?



Type: MP5
Caliber: 9mm



Type: Rifle
Caliber: .222 Bore



Type: Rifle with Binocular
Caliber: 44 Bore



Type: Kalakove
Caliber: 30 Bore



Type: Rifle G3 Style
Caliber: 12 Bore



Type: M4
Caliber: 5.56 mm

WEAPON ACCESSORIES



Taser Gun



Baton



PIFFERS uses Double Sling for better holding of weapons



Armpit Holster



Bulletproof Vest Front



Bulletproof Vest Back



Holster



Thigh Holster

STRONG ROOM MANAGEMENT SYSTEM (KOTE)

State of the Art Weapons

WHY PIFFERS?

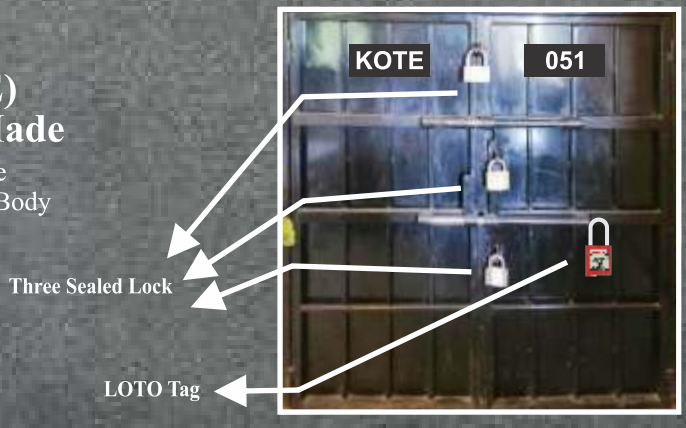
History of the word KOTE

Kote is a Turkish word, means **"The Place Where We Keep Weapons".** This word came to Sansikret from Turkish Language and then became a part of Urdu Language. Historically police station were known as **Kotwali** and head of police station is known as **Kotwal**. All these words are extension of the Turkish Word KOTE.

PIFFERS possess Professional KOTE Management System. The photographs of our Strong Room (Inside and Outside), KOTE SOPs & KOTE Register depicts our professionalism towards handling of this sensitive equipment.

Strong Room (KOTE) - High Grade Steel Made

- ✓ Every Kote has a Unique Code
- ✓ Secured by High Grade Steel Body
- ✓ **Three Sealed Locks**
- ✓ **24/7 CCTV Monitoring**
- ✓ Strict Access Control



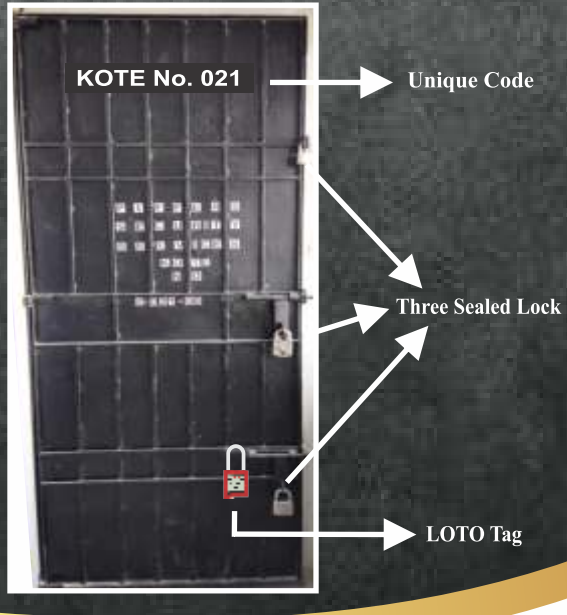


Strong Room (KOTE) - Inside View

- ✓ **Kote/Weapon Register** is Maintained
- ✓ In & Out of Weapon is updated in **Kote/Weapon Register** on daily basis
- ✓ Each and every Weapon is cleaned as per Kote SOPs

Strong Room (KOTE) - Concrete Made

- ✓ Every Kote has a Unique Code
- ✓ Secured by Concrete Wall
- ✓ **24/7 CCTV Monitoring**
- ✓ Strict Access Control
- ✓ Kote SOPs are Displayed
- ✓ **Three Sealed Locks**



STRONG ROOM MANAGEMENT SYSTEM (KOTE)

State of the Art Weapons

WHY PIFFERS?

Weapons and Arms being sensitive Equipment following **Strong Room KOTE SOPs** are pasted inside every KOTE and strict compliance to these SOPs are made sure to avoid any unforeseen incident.

PIFFERS SECURITY SERVICES

SOP FOR (KOTE) OPERATION

Regional Manager Name:

Branch Name: KOTE No.

- کوٹ (KOTE) کھولنے کے بعد سب سے پہلے کوٹ (KOTE) رجسٹر نکالیں۔
- کوٹ (KOTE) رجسٹر میں درج اسلحہ اور گولیوں کی تعداد کو کوٹ (KOTE) میں موجود اسلحہ اور گولیوں کے ساتھ ٹیلی کر لیں۔
- اگر کوٹ (KOTE) رجسٹر میں موجود اسلحہ اور گولیوں کی تعداد کوٹ (KOTE) میں موجود اسلحہ اور گولیوں کی تعداد سے ٹیلی نہ ہو تو فوری طور پر اپنے سینئر کو رپورٹ کریں۔
- کوٹ (KOTE) میں موجود اسلحہ کو کھڑے انداز میں بریکٹ کے اندر رکھیں۔
- کوٹ (KOTE) میں اسلحہ کو بور (Bore) کے مطابق رکھیں۔
  12 Bore، 44 Bore, 222 Bore، 223 Bore ,
  اور 7 mm ,ایک طرف رکھیں اور باقی کا اسلحہ بھی اسی طرح رکھیں۔
- تمام پسٹل کو علیحدہ خانہ میں رکھیں۔
- اسلحہ کو کبھی بھی ڈھیری کے طرح اکٹھا نہ رکھیں۔ ورنہ اسلحہ خراب ہو جائے گا۔

1

Strong Room (KOTE) SOPs

- ہر رائفل کی دو میگزین ہوتی ہے ایک میگزین کو رائفل کے ساتھ لگا کر رکھیں اور دوسری میگزین پر سفید رنگ کی ماسکنگ ٹیپ لگا دیں، اور ماسکنگ ٹیپ پر اسی رائفل کا نمبر لکھ دیں تا کہ میگزین آپس میں مکس نہ ہوں اور دوسری میگزین الگ خانہ میں رکھیں۔
- زیادہ تر رائفل خراب ہونے کی وجہ میگزین کا مکس ہونا ہے۔
- ہر بور (Bore) کی گولی کے لیے الگ پلاسٹک کی بوتل استعمال کریں اور بوتل پر ماسکنگ ٹیپ لگا دیں اور اس پر گولیوں کا بور لکھ دیں۔
- کوٹ (KOTE) کی صفائی کا خاص خیال رکھیں ورنہ اسلحہ اور گولیوں کو زنگ پکڑ لے گا۔
- اسلحہ صاف کرنے والی کٹ ہمیشہ کوٹ (KOTE) کے اندر رکھیں۔
- کوٹ (KOTE) میں اسلحہ کے علاوہ غیر ضروری سامان نہ رکھیں۔
- PIFFERS SECURITY کی تمام کوٹ (KOTE) کو تین تالے لگانا لازمی ہے۔ اور تالوں کو ماسکنگ ٹیپ سے سیل کریں۔
- ہر کوٹ (KOTE) کے تالوں کی ایک ایک چابی برانچ مینجر آپریشن اور دوسری چابی ریجنل مینجر کے پاس ہوگی۔
- غیر متعلقہ سٹاف کو کوٹ (KOTE) کو آپریٹ کرنے کی اجازت نہیں ہے۔
- ان ہدایات پر عمل کرنا ضروری ہے۔

2

KOTE / Weapon Record Register

- ✓ Monthly Weapon Log is Maintained
- ✓ In / Out of Each & Every Weapon is Recorded
- ✓ Weapons are Issued to each Security Guard on Weapon Authority Letters

Weapon Record Register

Previous Page No. ____ Current Page No. ____ Next Page No. ____

Previous Register No. ____ Bore ____ Type ____ Current Register No. ____ Next Register No. ____

Sr. No.	Month	Weapon # / Qty of Bullets	Location	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	Remarks
1	January																																		
2	February																																		
3	March																																		
4	April																																		
5	May																																		
6	June																																		
7	July																																		
8	August																																		
9	September																																		
10	October																																		
11	November																																		
12	December																																		

Manager







Drum Pit

As per the HSSE Policy of PIFFERS, We provide these weapons clearing drum pit. At the time of shoulder transfer of weapon, all guards conduct weapon clearing drill through this drum pit. This process ensures safety.

PIFFERS MONITORING CENTRE 24/7

PIFFERS Monitoring Center/Control Room

WHY PIFFERS?

PIFFERS
SECURITY SERVICES (PVT.) LTD

Purpose of Control Centre

The control room is located at the heart of the security installation. Bringing together video surveillance, Monitoring, access control and fire control into one room. It serves as a central place where a large physical facility can be monitored and controlled.

Monitoring Desk





Each Monitoring Desk Includes

- ✓ One full featured PC
- ✓ Landline Number
- ✓ Wireless Radio Set
- ✓ Battery Backup
- ✓ Microphone



PIFFERS
MONITORING CENTRE

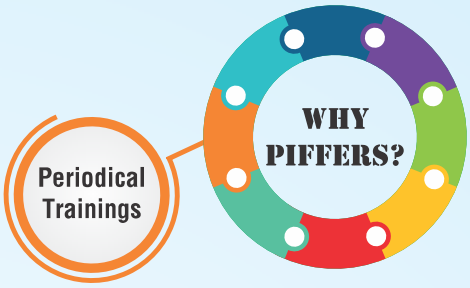
Monitoring Centre

- ✓ Monitoring Centre is 24/7
- ✓ The capacity of Monitoring Centre comprises of 10 team members in each shift.
- ✓ PIFFERS have developed back up Control Rooms in Karachi and Lahore as DR Sites (Disaster Recovery Site).
- ✓ PIFFERS Monitoring Centre has 72 hours battery back up and stand by generator.

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Periodical Trainings

- Live Fire Arms Training
- Refresher Courses



FIRING RANGES USED BY PIFFERS

- **KARACHI REGION**
  - Dadu Firing Range, Dadu
  - Police Line Firing Range Shikarpur
  - HQ 330 Armour Brigade Firing Range
  - APSSA Training School
- **MULTAN REGION**
  - Army Firing Range
- **FAISALABAD REGION**
  - PC Police Firing Range
- **PESHAWAR REGION**
  - Regi Lalma Firing Range
- **GWADAR REGION**
  - Aakra Firing Range
- **LAHORE REGION**
  - BX-1 Firing Range
  - APSAA Training School
  - Mehfooz Shaheed Garrison Firing Range
- **RAWALPINDI ISLAMABAD REGION**
  - Islamabad Police Firing Range Opp. Lake View Park
  - 111 Brigade Firing Range Rawalpindi
  - Police Lines HQ, H-11/1, Islamabad
  - Punjnat Rangers Firing Range, Chak Shehzad



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Periodical Trainings

WHY PIFFERS?

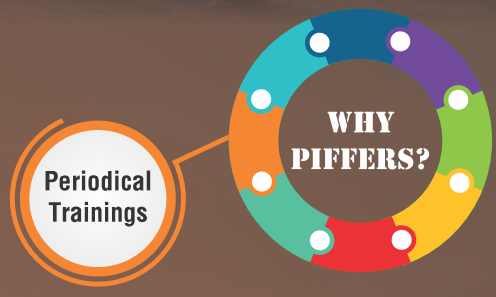
Modules of Live Fire Arms Training

In Live Fire Arms Training, Professional Trainers deliver and demonstrate the Lectures and Techniques to the guards. After that Live Fire is conducted on the Target while maintaining Proficiency & Accuracy index of each guard in order to gauge his performance in next training.



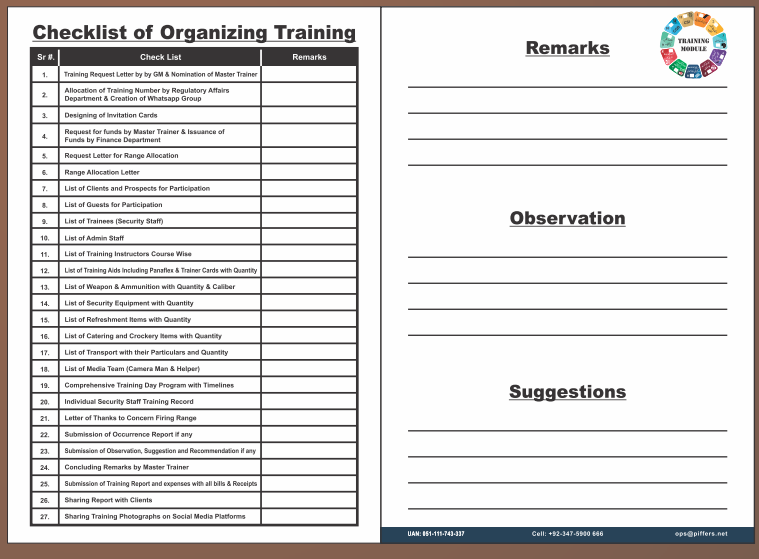






TRAINING FILE OUTER

TRAINING FILE INNER





TRAINING CERTIFICATE

TRAINING HAND BOOK



PSS PIFFERS

be secure

WE CONDUCT TRAINING AS PER THIS FILE

Periodical Trainings

WHY PIFFERS?



LEARNING MANAGEMENT SYSTEM

"Scan QR code to view our YouTube Channel"

YouTube : PIFFERS Security Services

ان کورسز کے ویڈیو لیکچرز دیکھنے کے لیے ہمارے یوٹیوب چینل کو وزٹ کریں۔

Please visit below link for Learning Modules

https://guardstrainingmoodle.piffers.net/





TRAINING ON PETROLEUM SITE HANDLING SKILLS





TRAINING AT CNLC HEAD QUARTER

ORIENTATION ON SENSITIVE LOCATION



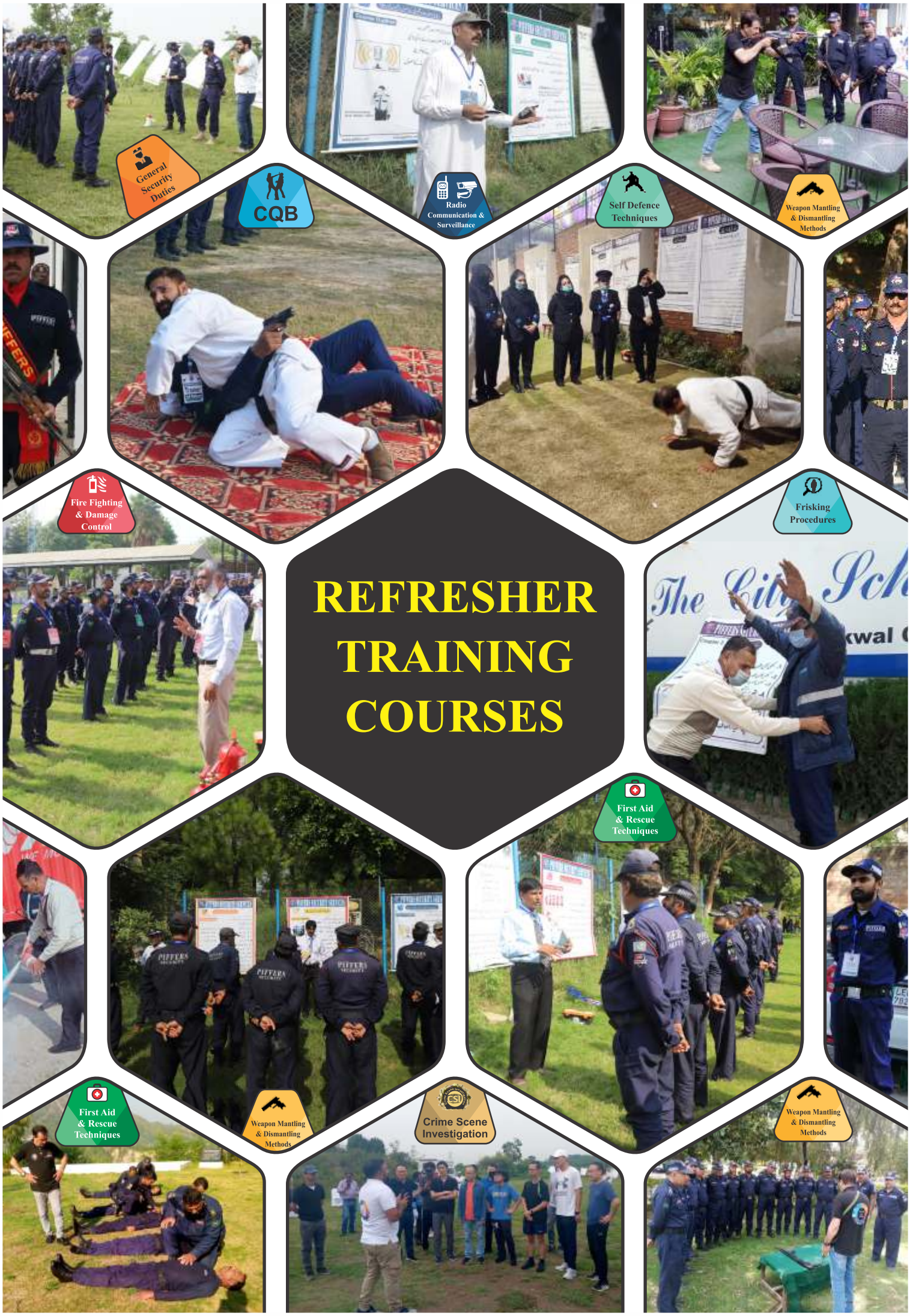


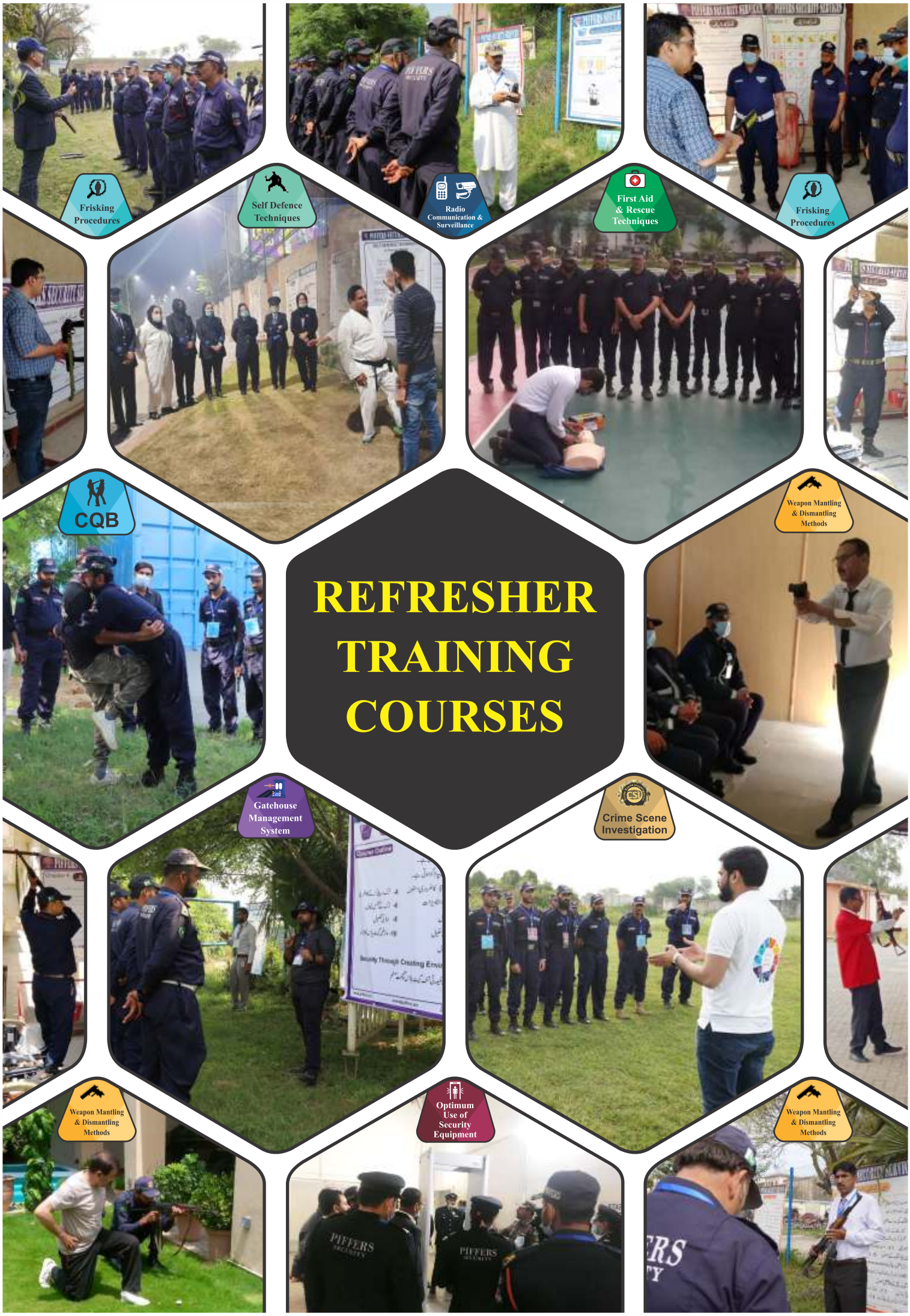



TRAINING AT MOL PAKISTAN


FIRE
ARMS
TRAINING


FIRE
ARMS
TRAINING
PIFFERS
PIFFERS SECURITY SERVICES
PIFFERS SECURITY
PIFFERS SECURITY


General Security Duties
Radio Communication & Surveillance
Weapon Mantling & Dismantling Methods
CQB
Self Defence Techniques
Fire Fighting & Damage Control
Frisking Procedures
REFRESHER TRAINING COURSES
First Aid & Rescue Techniques
Weapon Mantling & Dismantling Methods
First Aid & Rescue Techniques
Crime Scene Investigation
Weapon Mantling & Dismantling Methods


Frisking Procedures
Radio Communication & Surveillance
Frisking Procedures
Self Defence Techniques
First Aid & Rescue Techniques
CQB
Weapon Mantling & Dismantling Methods
REFRESHER TRAINING COURSES
Gatehouse Management System
Crime Scene Investigation
Weapon Mantling & Dismantling Methods
Optimum Use of Security Equipment
Weapon Mantling & Dismantling Methods











Frisking, Search & Scanning Training by Team ASF





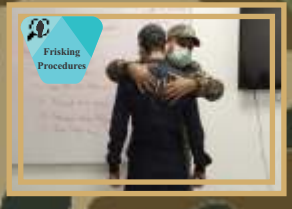






















Frisking, Search & Scanning Training by Team ASF





































Airports Security Force

CERTIFICATE OF PARTICIPATION

BAGGAGE SCANNING AND BODY SEARCH PROCEDURES TRAINING

30 x Staff EX- PIFFERS Security Services (Pvt.) Ltd attended one week training covering both theoretical and practical aspects on Baggage Scanning, Frisking / Body Search Procedures and Walk-Through Protocols imparted by ASF (ASF Security (pvt) Limited) from 14th to 19th Feb, 2022 at Packages Mall, Lahore.

Addl. Director
(Lt. Col Yawar Abbas)
Commandant
ASF Academy Karachi



Shield Presented to DG ASF Maj. Gen. Abid Latif by
CEO PIFFERS Group of Companies



Presenting Company Profile to Director Ops
& Plans ASF, Mr. Munawar Zarif



Presenting Company Profile to DDG ASF,
Brig. Salahuddin Ayubi



Lt. Col. Yawar (Retd.) - Commandant ASF Academy
Appreciating Team
PIFFERS for Conducting the Training



Lt. Col. Umair Malik (Retd.) - Head of
Security & Surveillance Packages Mall, Appreciating
Team PIFFERS for conducting the Training



CEO PIFFERS Group of Companies Appreciating
Lt. Col. Yawar (Retd.) - Commandant ASF Academy
for Conducting Training & Lt. Col.
Umair (Retd.) - Head of Security & Surveillance
Packages Mall, for Facilitating the Training



Welcoming Lt. Col. Yawar (Retd.)
Commandant ASF Academy
& Lt. Col. Azam (Retd.)
Director ASF Security Services



Group Picture of Team PIFFERS & Team ASF



Group Picture of Team PIFFERS & Team ASF



CERTIFICATE AWARD CEREMONY OF PIFFERS SECURITY WITH TEAM ASF



CEO PIFFERS Group of Companies
Presenting Shield to Lt. Col. Yawar
(Retd.) Commandant ASF Academy



Group Picture of Team PIFFERS & Team ASF



CEO PIFFERS Group of Companies
Presenting Shield to Lt. Col. Umair Malik (Retd.)
Commandant ASF Academy



CEO PIFFERS Group of Companies
Presenting Shield to
Assistant Director, Mr. Faisal Basheer



COO PIFFERS Group of Companies
Presenting Certificate to
Inspector, Mr. Hafiz Muhammad Owais



COO PIFFERS Group of Companies
Presenting Certificate to
Sub Inspector, Mr. Muhammad Kashif



Certificate Presented to Maj. Munir Shaukat (Retd.)



Certificate Presented to
Lt. Abdul Qayyum (Retd.)



Certificate Presented to Lt. Col. Iqbal Sabir (Retd.)



Certificate Presented to CWO Arshad Ali (Retd.)



Group Photo of Team PIFFERS with Team ASF



Certificate Presented to Mr. Hamza Khan

CERTIFICATE AWARD CEREMONY OF PIFFERS SECURITY WITH TEAM ASF





Certificate Presented to
Female Facilitation Officer



Certificate Presented to Mr. Waqas Mehmood



Certificate Presented to
Mr. Muhammad Salman Younus



Certificate Presented to
Flt. Lt. Imtiaz Hussain (Retd.)



Certificate Presented to Mr. Umar Farooq



Certificate Presented to
Baggage Scanner Operator



Certificate Presented to
Female Facilitation Officer



Certificate Presented to
PIFFERS Security Guard



Certificate Presented to Mr. Usama Tahir



Certificate Presented to Mr. M Yasin



Certificate Presented to Mr. Nabeel Rafaqat

LETTER OF UNDERSTANDING BETWEEN
HEALTH SERVICES ACADEMY
AND
PIFFERS SECURITY SERVICES

SIGNATURES

IN WITNESS WHEREOF, this LoU is executed by duly authorized officers of the Parties, with effect from 7th September, 2023.

For and on behalf of **HEALTH SERVICES ACADEMY:**

Name: **Prof. Dr. Shahzad Ali Khan**

Title: **Vice Chancellor**

Date:

Witness

Name: **Prof. Dr. Syed Shoaib Shah**

Title: **HoD Public Health Law**

For and on behalf of **PIFFERS SECURITY SERVICES:**

Name: **Lt. Cdr. (Retd) Muhammad Asad Qureshi**

Title: **CEO**

Date:

Witness:

Name: **Muhammad Salman Younus**

Title: **Manager Contract Mgmt. & Sales**

SIGNATURE CEREMONY
OF
MEMORANDUM OF UNDERSTANDING









HEALTH SERVICES ACADEMY

Govt. of Pakistan, Islamabad.

Certificate

in

CRIME SCENE INVESTIGATION

CSI

Awarded to

PIFFERS Security Services (PVT.) LTD.

Prof. Dr. Syed Shoaib Shah
HoD Public Health Law(HSA)

www.hsa.edu.pk

Prof. Dr. Shahzad Ali Khan
Vice Chancellor (HSA)

Photographs of Training and Certificate Award Ceremony

Crime Scene Investigation












Crime Scene Investigation

Workshop held on 25th October 2023 at Avari Lahore













Crime Scene Investigation
CSI
Workshop held on
25th October 2023
at Avari Lahore













Crime Scene Investigation

Workshop held on
27th November 2023
at Serena Islamabad


















Crime Scene Investigation
CSI
Workshop held on
27th November 2023
at Serena Islamabad








Crime Scene Investigation

Workshop held on
30th May 2024
at Marriott Karachi












Crime Scene Investigation
CSI
Workshop held on
30th May 2024
at Marriott Karachi

Directorate of
Workers Education (DWE)

CAPACITY BUILDING TRAINING OF TEAM PIFFERS THROUGH LUMS, NUST PDC AND DWE



- 1122 - First Aid
- Communication Skills
- Ethics at work place
- Welfare Scheme for Workers
- Occupational Health & Safety (OH&S) (ISO-45001)

www.piffers.net

UAN: 051-111-PIFFER-743-337

PSS

PIFFERS
SECURITY SERVICES

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PIFFERS SECURITY BOOK OF KNOWLEDGE

پفرز سیکورٹی سروسز پرائیویٹ لمیٹڈ

PIFFERS Security Services has it's own Online Learning Management System in Urdu for Refresher Training Courses.



“Scan QR code to view our YouTube Channel”

PIFFERS PROVIDE THIS POCKET SIZED TRAINING HAND BOOK TO EACH GUARD

YouTube : PIFFERS Security Services

ان کورسز کے ویڈیو لیکچرز دیکھنے کے لیے ہمارے یوٹیوب چینل کو وزٹ کریں۔

be secure

OPERATIONAL EXCELLENCE





PIFFERS DISTINCT ATTRIBUTES OF OPERATIONAL EXCELLENCE

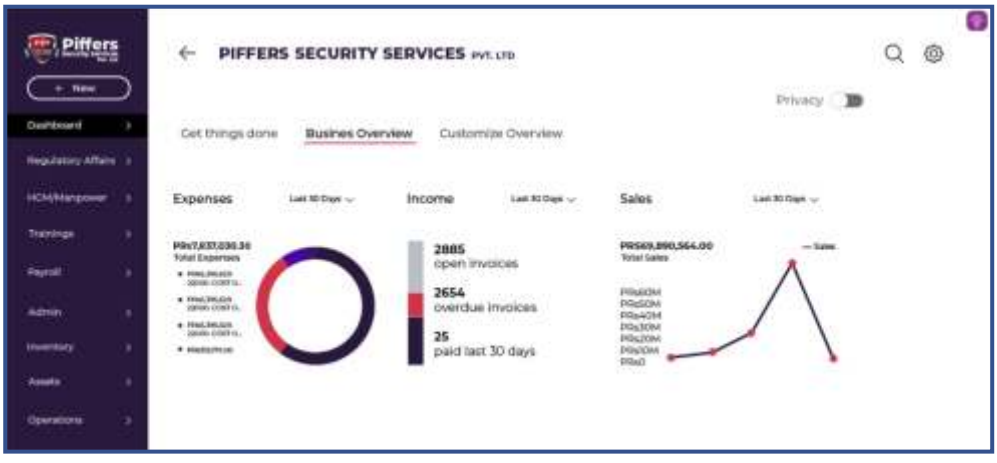
1. PIFFERS has Professional Software for Operations
2. Near Miss Reporting
3. Assignment Instructions Form
4. Lock out Tag out (LOTO) Procedures

OPERATIONAL EXCELLENCE



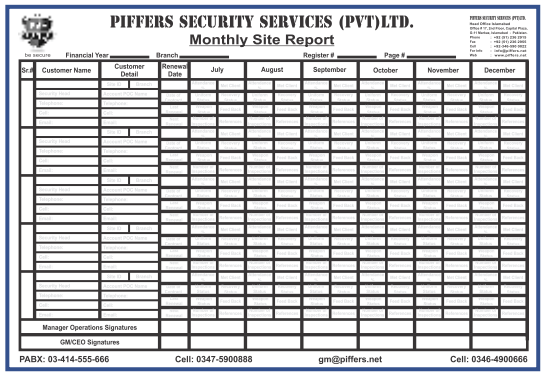
PIFFERS Professional Enterprise Resource Planning System

- ✓ PIFFERS Enter Each Location in PIFFERS's ERP Software and Allocate a Site ID.
- ✓ PIFFERS Enter Each and Every Detail of the Location in PIFFERS's Site ID.
- ✓ PIFFERS Update the Data Base of PIFFERS's Security Guard deployed at the site in PIFFERS's ERP Software.

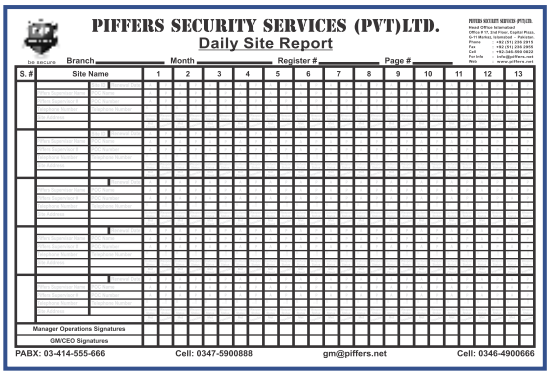


→ **PIFFERS Professional ERP Software**

- ✓ PIFFERS's Field Staff adds Data in Registers.
- ✓ PIFFERS's Back End Staff Verifies and Records all the Data in the ERP Software.
- ✓ PIFFERS Updates the site reports on Daily and Monthly Basis.



Monthly Site Report ←



→ **Daily Site Report**

INCIDENT REPORT FORM

To be completed by staff within 12 hours of Incident / Accident

Incident Date: _____ Incident Time:
Involved Person Name: _____
Description: _____

APPROVED



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Form No: /PIFFERS/Form#

Client Name:			Client ID:		Site ID:		
Client POC Name:			Designation:				
Cell:			Email:				
Site Address. Office #		Floor #		Building name		Road/ St.	
Area	City		Country code	Date of incident		Time of incident	
Incident type	Abuse	Violence	Theft	Robbery	Damage	Terrorism	Others
Weapons used by attackers	Guns #	Knives	Stones	Physical	Chemical	Gas	Others
Details of attackers	No.	Entry	Exit	Car / bike #	Make. Model. Colour. Type		
Attackers Description #	Gender	Age	Height	Complexion	Hair colour	Wearing / colour	
Shoes	Beard / M	Language	Focused on	Opening Phrase	Anything unusual		
Attackers description	Gender	Age	Height	Complexion	Hair Colour	Wearing / Colour	
Shoes	Beard / M	Language	Focused on	Opening Phrase	Anything Unusual		
Officer's Response	Defensive	Attack	Direct Firing	Air Firing	Use Physical Force	Stick	
Incident Reported to	Police Station / 15	Ambulance	Fire Brigade	Rescue 1122	PIFFERS Office		

FIR #	Arrest #			Causalities #			Injured #			Estimated Loss in PKR
	G	A	C	G	A	C	G	A	C	Description of Loss

Police Officers Name:	Station:	Rank:
Report Made by:	Date & Time:	Approved by:
Shared with:		

***Note :**
G: Guard , A : Attacker , C : Client / Customer



ASSIGNMENT INSTRUCTIONS FORM

be secure

APPROVED



Form No: /PIFFERS/Form#

Customer Name						
Task Assigning Personal						
Name	Designation	Contact Details				
Customer Address	Office # Floor #	Building	Road / St			
Area	City	Country	Security In-charge Name	Contact Details		
Site address Office #	Floor #	Building	Road / St			
Area	City	Country	Site ID	A-Guard	Un-A-Guard	Total Guards
Site In-charge Name	Designation	Emergency Contact Details Name				
		Cell Phone #				
High Risk Areas						
Description of Risk						
History of Risk						
Recent Security Related Incident	Frequency of Occurrence					
Expectations From PIFFERS						
Any Special Instructions						
Patrolling Instructions						
Assigned Area Manager of PIFFERS	Contact Details					
Signed by	Date					

NEAR MISS INCIDENT REPORT FORM

be secure



Form No: /PIFFERS/Form#

1. Persons Involved: _____
   Name: _____
   Contact No: _____ Department: _____
   Employee: ☐ Vendor: ☐ Other: ☐

2. Details of Near Miss Incident / Accident:
   Location: _____
   Date: _____ Time: _____

3. Severity:
   Fatal ☐ Serious Harm ☐ Minor Harm ☐ No Harm / Near Miss ☐

4. Treatment
   Nil ☐ First Aid ☐ Doctor ☐ Hospital ☐
   What Treatment was given? _____
   _____
   By Whom _____

5. Description of What Happened?
   _____
   _____
   _____

6. Describe the Cause of Near Miss / Incident / Accident
   _____
   _____
   _____

Contributory Factors (Refer to these when identifying the cause of incident)

Immediate Causes		Substandard Acts	
i.	Guarding	i.	Operating Without Authority
ii.	Defective Tools / Equipment	ii.	Disabling Safety Devices
iii.	Hazardous Arrangements	iii.	Using Unsafe Conditions
iv.	Unsafe Conditions	iv.	Nonuse of PPEs
v.	Unsafe Design	v.	Nonuse of Lock Out / Isolation Units
vi.	House Keeping	vi.	Unsafe Positioning
vii.	Environmental Conditions	vii.	Distraction / Fooling About

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LOCK OUT TAG OUT (LOTO) PROCEDURES







Inspector's Name (Print): _____

Equipment Asset #, Name, and Location Being Inspected: # / /

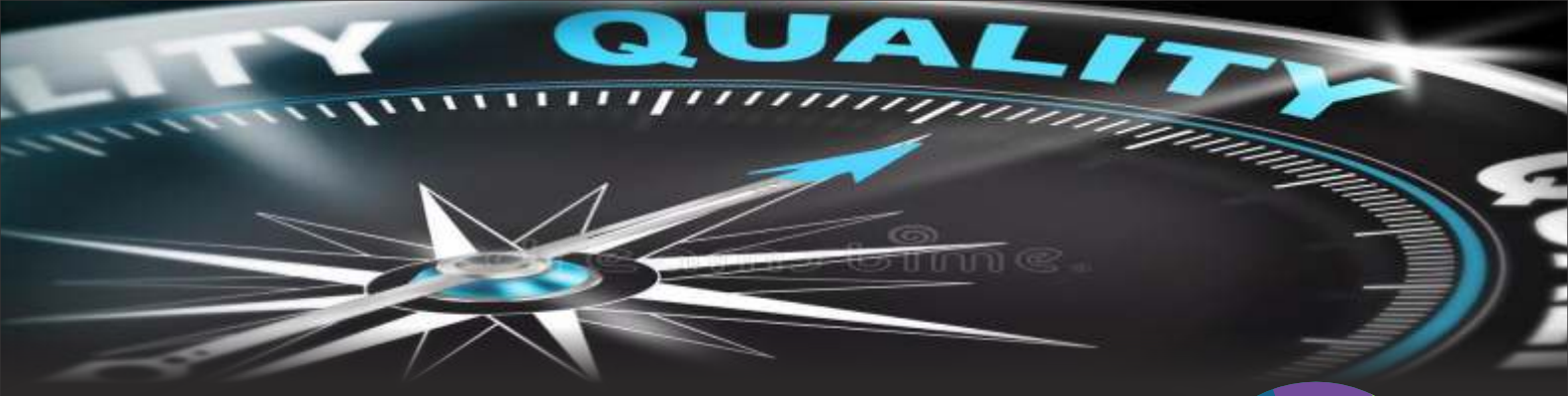
	INSPECTION TOPICS	Yes ✓	No ✓	Comments
1.	Did the employee follow all the covered steps for proper LO/TO			
	• Was appropriate personal protective equipment worn (including safety glasses)?			
	• Was there an equipment-specific procedure?			
	• Did the employee review the equipment-specific procedure in conjunction with the general procedure to control hazardous energy?			
	• Were all affected persons notified that the LO/TO procedure would begin?			
	• Were locks and tags applied properly?			
	• Did the employee test the equipment to verify that It will not start and then return the controls to the neutral position?			
	• Were locks and tags removed when work was complete or were they replaced with 'out-of-service' tags if work was delayed?			
	• Did they notify affected employees the work was completed?			
2.	Has the Authorized Employee received training?			
3.	Has the training been documented?			
4.	Are there adequate supplies of locks and tags to perform the procedure?			

Signature of Inspector: _____ **Date:** _____

Signature of Authorized Employee Inspected: _____ **Date:** _____

(Additional employees for group procedure if applicable) _____ **Date:** _____

Original: Maintained in Company/Code File
Copy: For Authorized Employee Inspected.



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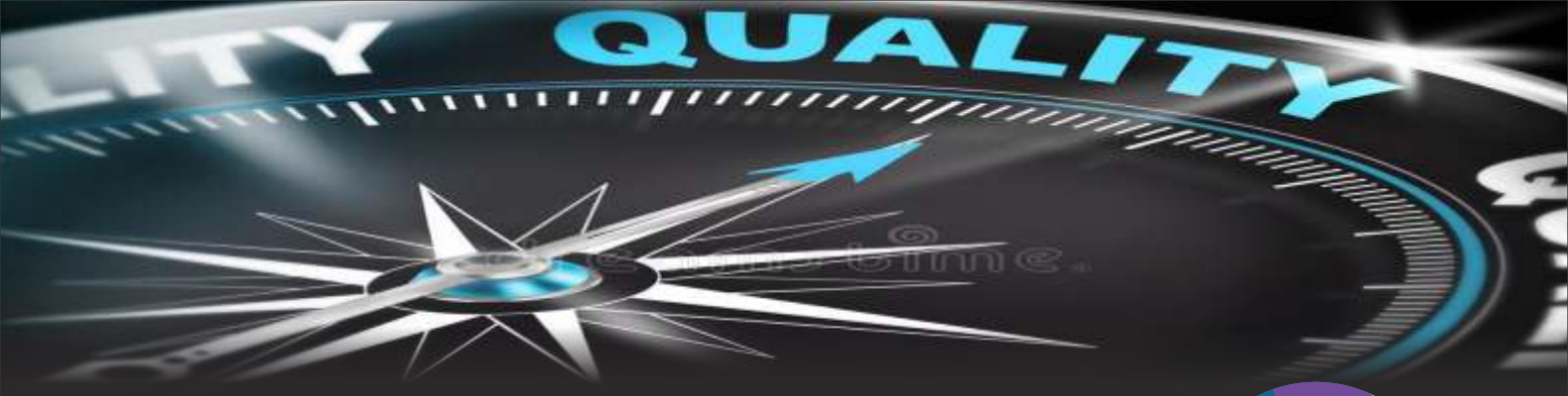
PIFFERS QUALITY EVALUATION

Operational Excellence

WHY PIFFERS?



As a hedonistic approach towards quality, PIFFERS apply sigma framework to execute and assure quality.



PIFFERS QUALITY CERTIFICATION

be secure

Operational Excellence

WHY PIFFERS?

Quality Management System Certification
ISO
9001 : 2015

CERTIFIED
ISO
18788:2015
COMPANY

The Value Addition of Globally Recognized Certifications of Quality Management System (QMS), Land Security Management System (LSMS) and Maritime Security Services (MSS) from ISO under its thematic area of Security and Operations Management System (SOMS) put PIFFERS the No 1 choice of customers

ISO 28007 : 2015

UKAS Management System

Customers

In order to assure Quality, PIFFERS's Quality Assurance teams collect feedback from PIFFERS's valued clients on regular basis and align the service level accordingly.

Third Party Auditors

Panel of Auditors conduct periodical audit of PIFFERS's Quality Management System to assure that they are well in line with PIFFERS's global accreditations.

Quality Control Consultants

PIFFERS has got the above mentioned Global Quality Standards. These Global Quality Standards enriched PIFFERS's quality management system and enabled us to execute world best Quality Practices.

Q-CERT

CERTIFICATE

This is to certify that the land security operations management system of

PIFFERS SECURITY SERVICES PRIVATE LIMITED

Address: Office NO.17, 2nd Floor, Capital Plaza,
G-11 Markaz, Islamabad – Pakistan

Has been assessed and registered by Q-Cert International Limited as conforming to the requirements of

ISO 18788:2015

The land security operations management system is applicable to

"Providing of Land Security & Management Systems, Men Guarding, Security Escort & Close Protection, Land Quality Indicators, Survey & Risk Assessment, Land Acquisition, Mapping, Planning & Monitoring, Event Security, Wireless Communication, Canine, Security & Fire Arm Trainings, Security & Fire Fighting Equipment"

Signature by:
Scheme Manager

Q-Cert International Limited

Certificate No. PK-110565
Certificate Issue Date: 01-02-2024
Initial Registration Date: 01-02-2024
Date of Re-issued: N/A
Date of Expiry: 31-01-2026

Q-CERT INTERNATIONAL LIMITED

In the issuance of this certificate, Q-CERT assumes no liability to any party other than the client, and then only in accordance with the agreed upo
Certification Agreement. This Certificate's validity is subject to the organization maintaining their system in accordance with system requirement; validit
may be confirmed via email at info@qcertinternational.com or online verification at www.qcertinternational.com
The certificate remains the property of Q-CERT INTERNATIONAL, to whom it must be returned upon request.

Q-CERT

CERTIFICATE

This is to certify that the private maritime security management system of

PIFFERS SECURITY SERVICES PRIVATE LIMITED

Address: Office NO.17, 2nd Floor, Capital Plaza,
G-11 Markaz, Islamabad – Pakistan

Has been assessed and registered by Q-Cert International Limited as conforming to the requirements of

ISO 28007:2015

The ship and marine technology for private maritime security companies standard is applicable to

"Providing of Maritime Security & Consultancy, Sea Marshals, Anti-Piracy, Anti-Human Trafficking, Search and Rescue, Oil & Gas Explorations, Anti-Narcotics & Anti-Smuggling, Maritime Accidents & Terrorism, Small Arms & Weapon Handling, Wireless Communication, Canine, Security & Fire Fighting Equipment"

Signature by:
Scheme Manager

Q-Cert International Limited

Certificate No. PK-110567
Certificate Issue Date: 01-02-2024
Initial Registration Date: 01-02-2024
Date of Re-issued: N/A
Date of Expiry: 31-01-2026

Q-CERT INTERNATIONAL LIMITED

In the issuance of this certificate, Q-CERT assumes no liability to any party other than the client, and then only in accordance with the agreed upo Certification Agreement. This Certificate's validity is subject to the organization maintaining their system in accordance with system requirement; validit may be confirmed via email at info@qcertinternational.com or online verification at www.qcertinternational.com

The certificate remains the property of Q-CERT INTERNATIONAL, to whom it must be returned upon request.

Certificate of Registration

This is to certify that the Environmental Management System of

be secure
PIFFERS
SECURITY SERVICES (PVT.) LTD

PIFFERS SECURITY SERVICES (PRIVATE) LIMITED

Office no. 17, 2nd Floor, Capital Plaza, G-11 Markaz, Islamabad, Pakistan

is in accordance with the requirements of the following standard

ISO 14001:2015

(Environmental Management System)

SCOPE

Providing Physical Guarding Services, Security Escort (Standard & Bullet Proof Vehicle) & Close Protection, Supply of Bullet Proof Accessories, Facilitation Services, Event Security, Security Consultancy, Firefighting Equipment, Security Equipment, CCTV Solutions & Services, Security Alarm Systems, Web Surveillance Solutions and Canine Services.

(IAF CODE-35,29,33)

Certificate Number :150724029224

To verify certificate, visit at :

www.arscert.com
www.uafaccreditation.org
www.iafcertsearch.org

Initial Registration Date : 15-Jul-2024
1st Surveillance Date : 15-Jun-2025
2nd Surveillance Date : 15-Jun-2026
Certificate Expiry Date : 14-Jul-2027

Issued by ARS Assessment Private Limited

Managing Director

CB-MS-3926

UAF Address : 400, North Center Dr, STE 202, Norfolk, VA 23502, United States of America

This certificate remains the property of ARS and must be returned to ARS on Cancellation or Suspension of the certificate Validity of the certificate is subject to successful completion of surveillance audits. Further clarification regarding the scope of this certificate and the applicability of standard may be obtained by consulting the Organisation on info@arscert.com

Certificate of Registration

This is to certify that the Information Security Management System of

be secure
PIFFERS
SECURITY SERVICES (PVT.) LTD

PIFFERS SECURITY SERVICES (PRIVATE) LIMITED

Office no. 17, 2nd Floor, Capital Plaza, G-11 Markaz, Islamabad, Pakistan

is in accordance with the requirements of the following standard

ISO/IEC 27001:2022

(Information Security Management System)

SCOPE

Providing Physical Guarding Services, Security Escort (Standard & Bullet Proof Vehicle) & Close Protection, Supply of Bullet Proof Accessories, Facilitation Services, Event Security, Security Consultancy, Firefighting Equipment, Security Equipment, CCTV Solutions & Services, Security Alarm Systems, Web Surveillance Solutions and Canine Services.

(SOA: SOA/PSS/Ver.1.0/Rev.00/Date:26-FEB-2024)

Certificate Number :150724059225

To verify certificate, visit at :

www.arscert.com
www.uafaccreditation.org
www.iafcertsearch.org

Initial Registration Date : 15-Jul-2024
1st Surveillance Date : 15-Jun-2025
2nd Surveillance Date : 15-Jun-2026
Certificate Expiry Date : 14-Jul-2027

Issued by ARS Assessment Private Limited

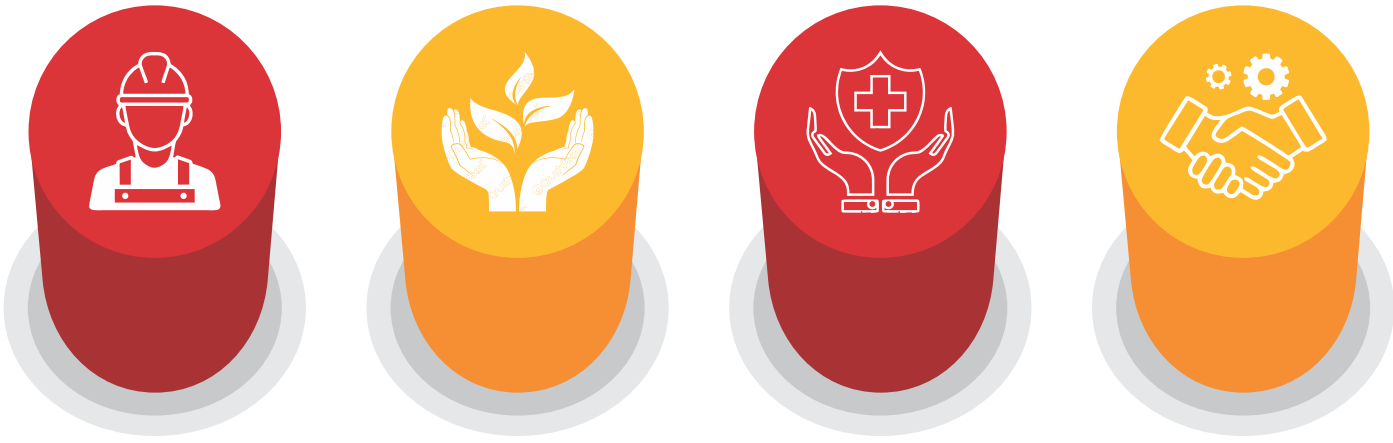
Managing Director

UAF Address : 400, North Center Dr, STE 202, Norfolk, VA 23502, United States of America

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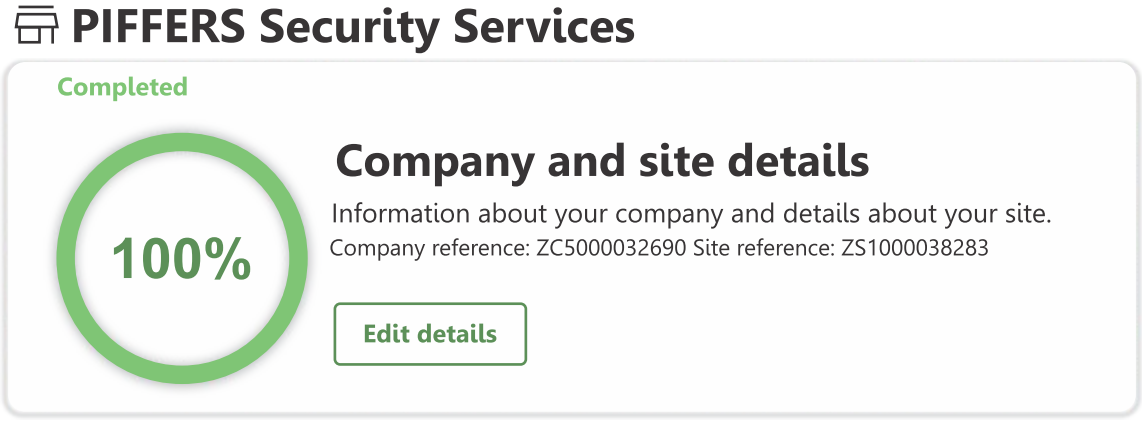
Sedex

PIFFERS Security Services (Pvt.) Ltd is proud to announce its membership with Sedex. It depicts our dedication towards ethical and sustainable business practices. Additionally, PIFFERS Security has successfully passed the SMETA 4-Pillar audit, demonstrating our compliance with Sedex's high standards for Labour, Health & Safety, Environmental stewardship and business ethics.



Labour Standards | Environment Ethics | Health and Safety | Business Ethics

4 PILLAR OF SEDEX



SMETA 4-PILLAR AUDIT PASSED BY PIFFERS SECURITY SERVICES

Sedex

Audit details

Published

View CAPR | View SMETA | Findings | Attachments

Site details

ZS Number:
ZS1000038283

Site name:
National Sales & Contract Department

Company:
PIFFERS Security Services (Pvt.) Ltd

Address:
Office no 10-11, Basement B-1, Silk Center, Murree Road, B-block, Satellite town, Rawalpindi

City/town:
Rawalpindi

Country/region:
PK

ZIP/postal code:
46300

SMETA audit

ZA Number:
ZAA600076224

Audit nature:
Full Initial

Audit company:
Intertek Pakistan

Audit type
Announced

Audit pillar:
4-pillar

Audit date:
2024-07-10 to 2024-7-11

Audit progress

All sections must be completed to submit an audit.

100%

CAPR View

SMETA View



LEGAL ENTITY IDENTIFIER CERTIFICATE FOR

PIFFERS Security Services (Private) Limited

LEI: **2549005DEARW4WWVEO19**

LEI Registration Status: **ACTIVE**

Issued On: **2025-03-11**

COMPANY DETAILS:

LEGAL NAME
PIFFERS Security Services (Private) Limited

LEGAL JURISDICTION
PK

REGISTERED AT
Office # 17, 2nd Floor Capital Plaza G-11 Markaz 45200, Islamabad PK

ENTITY LEGAL FORM
4XMS

REGISTRATION AUTHORITY
Securities and Exchange Commission (Pakistan, Pakistan)

AUTHORISED BY:

Darragh Hayes
CEO, LEI Worldwide

Verify this LEI online:

Scan me!
Or click here

LEI WORLDWIDE
LEGAL ENTITY IDENTIFIER

support@lei-worldwide.com lei-worldwide.com

LEI Worldwide is not responsible for the accuracy of the data contained on the LEI record.

This certificate does not necessarily indicate that the LEI was registered via LEI Worldwide, simply that the above entity has an LEI record on the GLEIF database. This data belongs to GLEIF.

Certificate of Membership

2025-2026

PIFFERS SECURITY SERVICES PVT. LTD.

Organization is a Regular Member of

FIRE PROTECTION ASSOCIATION OF PAKISTAN

President

Secretary General

Membership ORG-R-8386-2025

Valid till 07-04-2026

FPAP is a voluntary and non-profit organization for promoting fire protection awareness and advancement

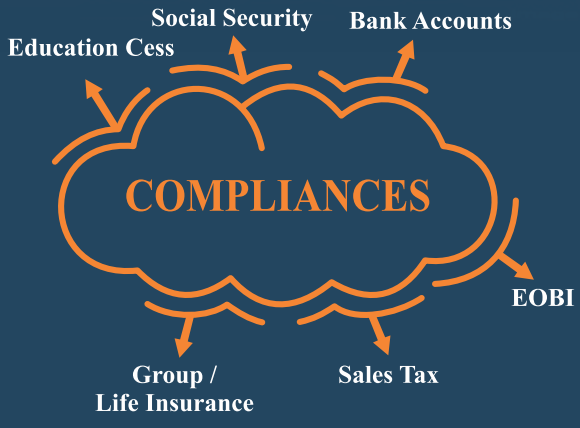
Email: in@fpap.org.pk Website: www.fpap.org.pk Facebook: www.facebook.com/fpaponline

PIFFERS COMPLIANCE PROTOCOL

be secure



- ✓ PIFFERS is fully devoted to fulfill all the compliances i.e. all the relevant laws, policies and regulations including the Labor Laws.
- ✓ Transparency in procedures is one of the reason of success and key for PIFFERS, which can only be achieved by strictly adhering to the government policies, rules and regulations.



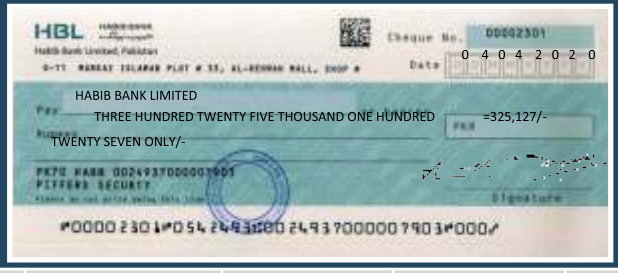


→ Pay order of Social Security

S/N	Name	Father's Name	SS_NO	CNIC
1.	ABC	XYZ		xxxxx - xxxxxxx - x
2.	ABC	XYZ		xxxxx - xxxxxxx - x
3.	ABC	XYZ		xxxxx - xxxxxxx - x

→ List of Enrolled Employees

Pay order of Disbursement of Salary ←



List of Enrolled Employees ←

S/N	Employee Name	CNIC	Account No.	Salary Payable
1.	XYZ	xxxxx - xxxxxxx - x	xxxx xxxx xxxx xx	xxxxx
2.	ABC	xxxxx - xxxxxxx - x	xxxx xxxx xxxx xx	xxxxx
3.	XYZ	xxxxx - xxxxxxx - x	xxxx xxxx xxxx xx	xxxxx



→ Pay order of EOBI

S/N	Name	Father's Name	EOBI_NO	CNIC
1.	ABC	ABC	xxxxx-xxxx	xxxxx - xxxxxxx - x
2.	XYZ	XYZ	xxxxx-xxxx	xxxxx - xxxxxxx - x
3.	ABC	XYZ	xxxxx-xxxx	xxxxx - xxxxxxx - x
4.	XYZ	ABC	xxxxx-xxxx	xxxxx - xxxxxxx - x

→ List of Enrolled Employees

be secure

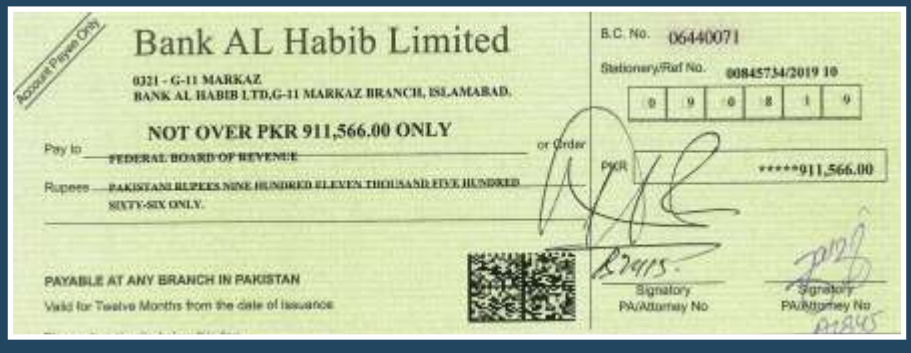
PIFFERS COMPLIANCE PROTOCOL

Operational Excellence

WHY PIFFERS?

PIFFERS Sales Tax Management

Pay Order of Sales Tax


Bank AL Habib Limited

0321 - G-11 MARKAZ
BANK AL HABIB LTD,G-11 MARKAZ BRANCH, ISLAMABAD.

B.C. No. 06440071

Stationery/Ref No. 00845734/2019 10

Account Payee Only

NOT OVER PKR 911,566.00 ONLY

Pay to FEDERAL BOARD OF REVENUE or Order

Rupees PAKISTANI RUPEES NINE HUNDRED ELEVEN THOUSAND FIVE HUNDRED SIXTY-SIX ONLY.

PKR *****911,566.00

PAYABLE AT ANY BRANCH IN PAKISTAN

Valid for Twelve Months from the date of Issuance

Signatory PA/Attorney No

Signatory PA/Attorney No

Declaration Sheet



Annexure "C"



How PIFFERS Invoice?

- Copy of Salary Transfer Sheet ☑
- Social Security Reciept ☑
- Group Life Insurance ☑
- EOBI Reciept ☑
- Invoice for Security Services ☑
- Sales Tax ☑
- Feedback Form ☑





CUSTOMER FEEDBACK POLICY

PSS PIFFERS
be secure

FEEDBACK IS THE BREAKFAST OF CHAMPIONS

01 Punctuality & Attendance

02 Discipline, Behavior & Character

03 Smart Turnout

04 Weapons & Security Equipments

05 Taxes (Income Tax & Sales Tax)

06 Compliances (EOBI, Social Security & GLI)

07 Invoices & Guards Payroll Management

08 Training of Guards

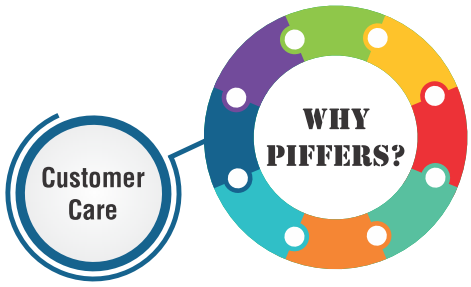
09 Surprise Visits by Supervisory Staff

10 Customer Service Approach

UAN: 051-111-PIFFER
051-111-743-337
www.piffers.net

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PIFFERS CUSTOMER FEEDBACK LOOP

STEP 01
ASK
Install feedback portal and feedback widget on your site. Use surveys and Feedback System

STEP 02
COLLECT
Collect all kind of feedback at organized single place with help of specialized software

STEP 03
ANALYZE & PLAN
Build Product/Services road maps based on the best insights from your customers

STEP 04
IMPLEMENT
Improve your product/services based on user suggestions

STEP 05
NOTIFY
Show your clients that their time and opinion is important and that query is resolved

FEEDBACK

be secure

"Feedback is the Breakfast of Champions"
(Kenneth Hartley Blanchard)



Dear Customer, we request you to facilitate PIFFERS by providing your valuable feedback to further improve PIFFERS's services. PIFFERS will always be thankful to you for your feedback.

Client Name:	Client ID:	Site ID:
Client POC Name:	Designation:	
Email:	Cell:	

A: Please Rate the following (Encircle from 1 to 5):- (5 = Entirely Satisfied , 4 = Satisfied, 3 = Neutral, 2 = Unsatisfied, 1 = Entirely Unsatisfied)					
1. Punctuality and Attendance of Guards	5	4	3	2	1
2. Discipline, Behavior & Character of Guards	5	4	3	2	1
3. Smart Turnout of the Guards (Uniform)	5	4	3	2	1
4. Working Condition of Weapons & Security Equipments	5	4	3	2	1
5. PIFFERS Abidance regarding Taxes (Income Tax & Sales Tax)	5	4	3	2	1
6. PIFFERS Compliance w.r.t. EOBI, Social Security & GLI of Guards	5	4	3	2	1
7. Timely Provision of Invoices & Guards Payroll Management	5	4	3	2	1
8. Level of Training of Guards	5	4	3	2	1
9. Level of Supervisory Staff Visiting the Guards	5	4	3	2	1
10. PIFFERS Management Approach & Behavior towards Customer Service	5	4	3	2	1

B: Would you please, like to refer us any other Company / Organization?

Company Name:	Email:
POC Name:	Telephone:
Suggestions / Comments:	
Feedback Form Filled By:	Signature & Date:

To Be Filled by PIFFERS SECURITY SERVICES (PVT) LTD

Feedback Form Received By:
Remarks:
Date & Signature:

PIFFERS Hedonistic Approach

WHY PIFFERS?

PSS

PIFFERS

SECURITY SERVICES

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PIFFERS

SECURITY SERVICES (PVT.) LTD

MONTHLY PERFORMANCE REVIEW REPORT

be secure

CUSTOMER MONTHLY PERFORMANCE REVIEW REPORT

PIFFERS Hedonistic Approach

WHY PIFFERS?

PIFFERS Security Services (Pvt.) Ltd Always Believes in Providing Quality Class Security Services to PIFFERS Valuable Clientele as a Principle of PIFFERS Hedonistic Approach.

This Customer Monthly Performance Review Report (MPRR) is Based on Self Assessment Methodology for Quality Improvements Having Overall Analysis of What was Initially Promised and What was Actually Delivered.



SCORE CARD OF MONTHLY PERFORMANCE REPORT

be secure

Customer Name: _____ Region: _____ Customer ID: _____

Site ID: _____ Report #: _____ Date: _____ For Month of: _____

Sr #	Category	Sub Category	Marks	Marks Obtained
1	Screening & Hiring	Shared Complete Hiring Forms	5	
		Received & Shared Verifications	5	
		Received and shared Guarantor Confirmations	5	
		Shared Compliance Details	5	
		Total Marks:	20	
2	Smart Turnout	Uniform Status	15	
		Total Marks:	15	
3	State of the Art Weapons	Weapon Functioning Status	5	
		Shared Armourer Visit Details	5	
		Total Marks:	10	
4	Periodical Trainings	Execution of Live Fire Arms Training	8	
		Availability of Training Hand Book with Guards	5	
		Total Marks:	13	
5	Operational Excellence	Attendance Percentage as per Contract	5	
		Guarding Services	5	
		Finance Department Operation (Accuracy and Timely Submission of Invoice, Payroll, EOBI, Social Security, GLI & Sales Tax)	5	
		Total Marks:	15	
6	Customer Care	Shared Feedback Form (Soft Copy via Email & Hard Copy along with Invoices)	5	
		Total Marks:	5	
7	PIFFERS Hedonistic Approach	Monthly Visit of Top Management (GM/DGM/RM)	7	
		Monthly Performance Report Submitted	5	
		Shared Record of Learning Management System (LMS)	2.5	
		Reporting of Incident(s) at Site	2.5	
		Reporting of Incident(s) in Surroundings	2.5	
		Shared details of Nearby Emergency Services	2.5	
		Total Marks:	22	
		Grand Total:	100	

Customer POC Name: _____ Signature: _____ Cell: _____

CRO Name: _____ Signature: _____ Cell: _____

GM/DGM Name: _____ Signature: _____ Cell: _____

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PIFFERS
SECURITY SERVICES (PVT.) LTD

PIFFERS Hedonistic Approach

WHY PIFFERS?

Visitor Management System

"Automation at its Excellence"



PARKING MANAGEMENT SYSTEM

FACILITY MANAGEMENT SYSTEM

GATEHOUSE MANAGEMENT SYSTEM

HOUSING SOCIETY MANAGEMENT SYSTEM

Please email us on 3p@piffers.net for free trial

Free Security Alerts

In order to activate FREE THREAT ALERT SERVICES, please send email us on security-alerts@piffers.net

www.piffers.net UAN: 051-111-743-337 security-alerts@piffers.net

PIFFERS

PRESENT SURVEILLANCE SOFTWARE POWERED BY TECH MONITORING



PSS PIFFERS SECURITY SERVICES

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VALUE ADDED FEATURES

- Detect and Alert
- 24/7 Smart Surveillance
- Safety and Compliance
- Monitor Tasks Completion
- Track Work progress
- Audits
- Minimize Errors
- Instant Alerts
- Automated Reports

14 YEARS OF EXCELLENCE

Proud to be a Sedex Member

HIKVISION Value Added Solution Partner

ASIS INTERNATIONAL Advancing Security Worldwide®

Operating Pan Pakistan 52 Branches

+92-341-1999 286 | +92-346-59000 44 | +92-340-0220 913

UAN: 051-111-743-337 | 3p@piffers.net | www.piffers.net

PIFFERS SEDULOUS

let's talk solutions

PIFFERS SEDULOUS

PIFFERS SECURITY SERVICES

be secure

PIFFERS SECURITY SERVICES

FREE TRAINING



ABOUT US

PIFFERS SEDULOUS; being an entity of PIFFERS Group of Companies and a quality class platform has launched Free Online Trainings as an Hedonistic Approach.

WHY PIFFERS

- Internationally Recognized
- University-Industry Specific Certifications
- Professionally Diverse Calibre Trainers

3 Ways to Get Yourself Registered

- Visit our Website
- Please Call or Send an Email to us
- Scan QR Code

HSSE

HEALTH SAFETY SECURITY ENVIRONMENT

be secure

let's talk solutions

FREE ONLINE TRAININGS



Scan to Start

WHO CAN JOIN

- General Public / Civil Society
- Industry Oriented Professionals
- College - University Students and Faculty
- Law Enforcement Agencies
- Career Oriented Professionals
- Humanitarian Community Professionals

Health and Safety Policy Statement
of

PIFFERS SECURITY SERVICES (PVT.) LTD

Our Statement of General Policy is:

1. To provide adequate control of the health and safety risks arising from PIFFERS work activities.
2. To consult with PIFFERS employees on matters affecting their health and safety.
3. To provide and maintain equipment.
4. To ensure safe handling and use of substances.
5. To provide information, instruction and supervision for employees.
6. To ensure all employees are competent to do their tasks, and to give them adequate training.
7. To prevent accidents and cases of work-related ill health.
8. To maintain safe and healthy working conditions.
9. To review and revise their policy as necessary at regular intervals.

Armoghan Tallat Khan
Chief Operating Officer

DD/MM/YY	(Employer)	DD/MM/YY
Reviewed on		Next Review Date

Lt Cdr (Retd)
Muhammad Asad Qureshi
psn, fcc (Turkey), dc&ff (UK), fcpa (USA)
Chief Executive Officer



Business doesn't exist in vacuum. The management of PIFFERS is strongly committed towards supporting community through PIFFERS philanthropical approach. Corporate Social Responsibility is not merely a concept, it's a right of society on corporate world to pay back to the deserving ones. Keeping in view this philanthropic approach, PIFFERS management is very focused on supporting community building process.

MESSAGE FROM COO

"SOS Children's Village is the World's Largest Orphaned Child Charity, SOS Provides homes, mothers & hope for children in need. PIFFERS believes that the amount and ration which is being given to SOS VILLAGE is not a favor to anyone. We feel that It's an obligation of society on us consequently we did it with pride. May ALLAH bless PIFFERS Security Services (Pvt.) Ltd with more financial strength so that we pay back to our community in more better way".





CEO PRESENTING CHEQUE



SOS CHILDREN'S VILLAGES PAKISTAN

A loving home for every child

SOS Children's Village Islamabad
Near Police Academy
Sector H-11, Islamabad
Tel: +92-51-555 9173
islamabad@sos.org.pk
www.sos.org.pk

May 05, 2020

Ref. No. SOS-PAK-GEN- 674

Piffers Security Services (P LTD.
Office # 17, 2nd Floor, Capital Plaza,
G-11 Markaz,
Islamabad.

SUBJECT: THANK YOU

Assalam-O-Alaikum,

On behalf of the children and management of SOS, I would like to thank you for your General donation.

It is with the help of compassionate and benevolent individuals like yourself, that we are able to care for these underprivileged children.

Thank you for keeping the SOS Children in your heart. We look forward to your continued support.

Sincerely,

Mrs. Shama Khan
Village Director

SOS Children's Villages of Pakistan
National Office
Peshawar Road, Lahore-54600
Pakistan

Tel: +92-42-35865546, 555 6478
Fax: +92-42-35852377
E-mail: sos@sos.org.pk
www.sos.org.pk

Member of SOS Children's Villages International



COO PRESENTING RATION PACK

be secure

Corporate Social Responsibility

From Uniforms to Unity – Carrying Kindness Forward



From Dream to Reality

We collect used uniforms from our security staff and after washing them, transformer them into useable grocery bags for deserving individuals (street beggars). This concept provides them an opportunity to start earning instead of speaking financial support.

This discolored bag may add some colors in the life of deserving ones.







Management distributing bags free of cost to the poor so they can sell them and earn money

Bahria University
Discovering Knowledge
Karachi Campus



Enhancing the Port Volumes/calls by actualising the Port Ecosystems/ Virtual LNG Transportation











From: Captain (R) Zaheer Ahmad PN
Director Academics

Bahria University
Discovering knowledge

Lt. Cdr (R) Muhammad Asad Qureshi
Chief Executive Officer
PIFFERS Security Services (Pvt.) Ltd
KARACHI

5 September 2023

Dear Asad

السلام علیکم!

I hope this message finds you in great health and high spirits. On behalf of Bahria University Karachi Campus, I am writing to express our deepest gratitude for your generous sponsorship for the International Summer School held at our esteemed Campus.

Your unwavering support has played a significant role in the promotion of knowledge and learning within our institution. Thanks to your sponsorship, we successfully organized a highly impactful Maritime Summer School that provided our students with invaluable insights and hands on experiences in the maritime industry. The Summer School has undoubtedly contributed to their personal and professional development, empowering them to excel in their academic pursuits and future careers.

Once again, we extend our heartfelt gratitude for your invaluable sponsorship and for being a pillar of support in our mission to promote education and nurture excellence. We look forward to continuing this journey together and making a lasting positive impact on the lives of our students.

With sincere thanks and warm regards.

Yours sincerely,

Bahria University Karachi Campus, 13, National Stadium Road, Karachi-75260
UAN: +92-21-111-111-028 Tel: +92-21-99240002-11 | Email: info.bukc@bahria.edu.pk | Web:bahria.edu.pk/buke



PIFFERS Contribution in Collaboration with Total Parco for the Flood Victims in Pakistan



CEO PIFFERS Security Services (Pvt.) Ltd,
Presenting Cheque to
Mr. Hassan Nasrullah, Vice President



COO PIFFERS Security Services (Pvt.) Ltd,
Presenting Cheque to
Ms. Sabeen, Head of Sustainable Development

PIFFERS EXECUTIVE PROTECTION OFFICER (EPO'S)

GUARDING CEO TOTAL PARCO











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GO GREEN



In order to spread awareness regarding deforestation
PIFFERS Security Services (Pvt.) Ltd
has added below mentioned slogan on all printing.

The FUTURE is in your hands, PLANT for The Planet

ECO FRIENDLY

PIFFERS believes in ECO FRIENDLY Environment





PIFFERS **Go Green** mission is to create a paperless environment.

PIFFERS has decided to reduce **60%** of its paper use by the end of 2026.





"By failing to prepare, you are preparing to fail "

In order to support climate change and vision of PM Imran Khan, PIFFERS has planted **200** Trees.



"It always seems impossible until it's done "



CONFIDENTIALITY POLICY

be secure

PIFFERS Hedonistic Approach

WHY PIFFERS?

- Proper Record Mgmt of Original Statements
- Scrutinize all Initial Statements
- Professional Reporting Procedure

INTEGRITY
"The Accuracy & Completeness of Data".

AVAILABILITY
"Accessible to Authorized Users".

24 365 7

- Customer Privacy
- Redundancy
- Digitalization
- Proper Monitoring
- Restricted Access
- Sharing of Info, if necessary

CONFIDENTIALITY
" The Protection of Information"

- Sharing the facts by keeping the confidentiality of customers
- Report incidents by keeping the confidentiality of customers



PIFFERS Hedonistic Approach

WHY PIFFERS?

No Gift POLICY



IN PIFFERS, *Being Ethical*
IS MORE IMPORTANT THAN
Being Profitable



Anti-Corruption & Bribery Policy

- Conflicts of Interest Policy
- PIFFERS takes Strict Action on Involvement in Corrupt Practices
- PIFFERS does not offer Bribes
- PIFFERS have Strong Corporate Values



No Gift Policy

- PIFFERS does not offer and accept gifts, No Matter that what is the Value of gift
- In PIFFERS Gift Considered as Bribe
- Pakistani Laws Applicable

VPSHR

Voluntary Principles on Security & Human Rights

be secure

PIFFERS Hedonistic Approach

WHY PIFFERS?

VPSHR

Rule of Law
- Abide by the governance rules
- Record and report credible allegations of security-related incidents

Risk Assessment
- Undertake Risk Assessments
- Integrate the findings into management systems

Policies, Procedures & Guidelines
- Develop guidance documents/SOPs for on ground operations

Public Security Engagement
- Appropriate use of force only when strictly necessary
- Extent proportional to the threat
- Rights of individuals not to be violated

Private Security Engagement
- Manage sourcing, contracting, service delivery, and other interactions with private security providers

Accountability
- Prepare annual reports
- Communicate on Voluntary Principles implementation
- Consistent with the reporting guidelines

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ICOC

International Code of Conduct (ICOC) for Private Security Services

PIFFERS Hedonistic Approach

WHY PIFFERS?

1 General Code of Conduct

- Code of Conduct of Personnel

2 Use of Force

- Prejudicial Use of Force
- Un Fair Detention & Apprehension
- Torture/Cruel, Inhuman or Degrading Behavior
- Treatment or Punishment

3 Human Rights

- Sexual Exploitation
- Human Trafficking
- Slavery and Forced Labor
- Worst Forms of Child Labor
- Zero Tolerance against Harassment

4 Selection & Vetting

- Just Selection & Vetting of Personnel
- Impartial Selection & Vetting of Subcontractors

5 Trainings & Management

- Training of Personnel
- Management of Weapons
- Weapons Training
- Management of Material of War

6 HSSE

- Recording Company Policies & Personnel Contracts
- Incident reporting
- Safe & Healthy Working Environment

EQUAL opportunities?

be secure

EQUAL EMPLOYMENT OPPORTUNITY

IN PIFFERS WE VALUE PERFORMANCE NOT ORIGIN

PIFFERS Hedonistic Approach

WHY PIFFERS?

PIFFERS is an equal opportunity employer. All applicants are considered for employment without consideration to race, color, religion, gender, national origin, veteran or disability status.

In Pakistan **26%** females are reported harassment at work place. Whereas PIFFERS Provide Comfortable Environment to Females to Work and Excel.

- ✓ No Gender Discrimination
- ✓ No Harassment
- ✓ No victimization

PIFFERS BELIEVES IN

- Equip the Individual
- Create Equal Opportunity
- Manage Culture
- Value Difference





USE OF FORCE MANUAL

be secure

PIFFERS Hedonistic Approach

WHY PIFFERS?

Warning & Obstacles:

- Use of Warning Devices
- Warning Shots
- Disabling Fire
- Use of Obstacles and Barriers



Apprehending & Searching People

- Apprehension of People
- Search of Apprehended Persons
- Prevention of Escape
- Use of Restraints



Self Defense:

- Use of Force in Individual Self-Defense
- Use of Force to Protect Other People
- Serious Crime
- Use of Force to Protect Property when Damage to Property is Likely to Cause the Death of Other People
- Use of Force to Protect Property
- Denial of Access to Property/Location
- Denial of Access to a Zone
- Removal of Intruders from a Zone
- Disarming of Intruders within a Zone

Employment of Weapons

- Carriage of Firearms by Land Based PIFFERS Guards
- Storage of and Access to Firearms
- Crowd and Riot Control
- Non-Lethal Devices
- Riot Control Agents



Creating Use of Force (uof) Policy

- Response to Serious Crime
- Carriage of Firearms
- Storage of and Access to Firearms
- Analyze the risk
- Analyze the Security Environment
- Determine levels of force that may be required
- Use of Deadly Weapon

PERSONAL PROTECTIVE EQUIPMENT (PPE)



*PIFFERS PROVIDE PPE AS PER REQUIREMENT



PSS PIFFERS SECURITY SERVICES
be secure

PIFFERS Security Services (Pvt.) Ltd has Significantly Managed to Pass The SGP Audit of Coca Cola Pakistan. This Depicts The Professional Approach and Strong Processes of PIFFERS.







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LIAISON WITH CPEC STAKE HOLDERS



Mr. Wang
Security Incharge
NGIA Gwadar



Presenting Company
Profile to
Rear Admiral Rab Nawaz
SI (M) Commander
West Gwadar



Meeting with Mr. Amir
Director Civil Aviation Gwadar



Captain Waseem
Deputy Commissioner
Gwadar



Col. Habib
CEO GDA Hospital



Mr. Asim Nawaz Tiwana
DG Gwadar Port
Authority



Mr. Peter
Deputy Chairman COPHC



Mr. Wang
& Other Chinese Official



Brig Asif Mehmood
CEO AM 99 Club Gwadar



Brig. Hussian
(Station Cdr Gwadar)



Local Political
Figure



Brig Adnan
Bde Cdr Gwadar



Mr Bruce
Chinese Official



Meeting with Chinese /
Army officials for
GDA Hospital Project



Presenting
Company Profile to
Brig Zulfiqar Bhatti
Bde Cdr Gwadar



Col (Now Brig Ghulam Ali)
Dy Bde Cdr Gwadar

Letter of Appreciation

To
Cdr. (R) Muhammad Asad Qureshi
CEO & Director
PIFFER SECURITY SERVICES PVT LTD

Greetings!

Dear sir,Hope this letter finds you in good health and high spirits. I wanted to take a moment to express our gratitude for the exceptional collaboration we've experienced with **PIFFERS**.

Your team has shown remarkable dedication and resilience, particularly in navigating the challenges posed by the COVID-19 pandemic. Working remotely in such a high-alert area. **PIFFERS** has effectively maintained a seamless supply chain while ensuring the safety of all involved. Your commitment to delivering quality services under these circumstances has not gone unnoticed.

We appreciate **PIFFERS Security Services** focus on training and skill development, which has been crucial in empowering your team members to excel even in demanding and high threat volatile situations. This has contributed to the overall success of our partnership.

As we prepare to part ways on October 15th, 2024 we want to acknowledge the professionalism and determination your team has displayed throughout this project of five years. The effective security provisions **PIFFERS** implemented ensured a safe working environment for all and provision of security services to the premises of Gwadar International Airport, allowing us to focus on achieving our goals together.

Thank you for being a reliable partner. We look forward to the possibility of collaborating again in the future and wish **PIFFERS** continued success in all its endeavors.

Best regards,

Zhang Xun BUCG-CREG-JV NGIAP 2024.10.9.

Security Director of New Gwadar International Airport Project.

WHAT WE DO?

be secure

Men Guarding Services



Escort Services



Bullet Proof Accessories



Facilitation Services



Event Security



Security Consultancy



Fire Fighting Equipment



Security Equipment



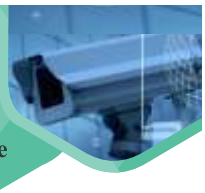
CCTV



Security Alarm System



Web Surveillance Solutions



Canine Services



What We Do?

Men Guarding Services



Men Guarding Services

- ✓ Ex-Servicemen & Trained Civilian
- ✓ Deployed After Necessary On Job Training

Close Protection Officers (CPOs)

- ✓ Ex-Servicemen & Trained Civilian CPOs
- ✓ Protect our clients from threat of physical violence
- ✓ Deployed on Foot, Vehicle or Mixture of both

SSG Commandoes

- ✓ PIFFERS keeps a pool of Ex-Servicemen SSG Commandoes Deployed with CEOs of Organizations, Royalty, Visiting Dignitaries, Corporate Executives

Security Facilitation Officers (SFOs)

- ✓ Shopping Malls Security
- ✓ External and Internal Premises Security
- ✓ SFOs are experts in Retail Security & Customer Service

Lady Searchers /Female Patrolling Officers

- ✓ PIFFERS Keeps in view Gender Diversification of the Society & Industrial Setup
- ✓ PIFFERS has upgraded its pool of Lady Searchers & Female Patrolling Officers.

What We Do?

Escort Services







Standard Escort Vehicle

- ✓ Toyota Corolla – Grande
- ✓ Escort Vehicle (Civic)
- ✓ Escort Vehicle (Toyota Corolla)
- ✓ Toyota Hilux Vigo (Double Cabin)
- ✓ Toyota Land Cruiser
- ✓ End to End Tracking

Bullet Proof Escort Vehicle

- ✓ We Provide B-6, B-7 & B-8 Level Bullet Proof Vehicles
- ✓ Escort Vehicle (Vigo 4 x 4)
- ✓ Escort Vehicle (Land Cruiser Prado)
- ✓ Escort Vehicle (Land Cruiser V8)
- ✓ End to End Tracking







Quick Reaction Force (QRF)

- ✓ PIFFERS has a very elaborate system of Mobile Response Team.
- ✓ Every Mobile patrols in its particular area/zone with sufficient reserves.
- ✓ All locations are monitored round the clock by respective security officers.
- ✓ End to End Tracking

PSS PIFFERS be secure

What We Do?



Bullet Proof Accessories





BULLET PROOF VEST (BPV)

Specifications

- ✓ Provides good ventilation though integrated 3D Spacer Mesh
- ✓ Elastic straps provide a firm and comfortable fit
- ✓ Easily concealable
- ✓ PK level IIIA and NIJ Level IIIA protection
- ✓ Easy-care, dry-cleanable 5000 Nylon outer fabric
- ✓ Ribbed knit collar and arm holes
- ✓ Hook and loop velcro for adjustability

Lightweight Combat Helmet

Protection Level

- ✓ Lightweight Combat Helmets are available with the following protection level: V50 - 17 grain fragment 650m/s to STANAG 2920
- ✓ Bullet resistant to NIJ-STD-0101.06 TYPE II / NIJ Standard - 0108.01 Level IIIA

Characteristics

- ✓ 0.8 Kgs to 1.5 Kgs depending on design / cut and size.
- ✓ Suspension System in a harness / as per client requirement.
- ✓ Any Design / Cut as per client requirement.
- ✓ Small, Medium and Large.
- ✓ Any color as per client requirement.







PSS
PIFFERS
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What We Do?



Facilitation Services

Facilitation Services

- ✓ Airport
- ✓ Sojourn (During Stay)

Airport

- ✓ Meet, Greet & Assist Services
- ✓ Visa on Arrival Facilitation
- ✓ Helping in Transfer of Baggage
- ✓ Fast Track Clearance
- ✓ Air Ambulance
- ✓ Escort Services

Sojourn (During Stay)

- ✓ Pick & Drop from Hotels
- ✓ Presentation & Briefing on Country
- ✓ City Tour of Historic & Scenic Places
- ✓ Assistance in Shopping
- ✓ Arrange visit to cultural heritage, venues and country side



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What We Do?

Event Security



Supervision Team

- ✓ Project Head
- ✓ Security Manager
- ✓ Armed Security Supervisor

Security Team

- ✓ Armed Security Guard
- ✓ Un-Armed Security Guard
- ✓ Lady Searcher
- ✓ SSG
- ✓ Bouncer
- ✓ Male Searcher

Security Equipment

- ✓ Metal Detector
- ✓ Mega Phone
- ✓ Vehicle Searching Mirror
- ✓ Walkie Talkie
- ✓ Walk Through Gate/Scanner
- ✓ Taser Gun
- ✓ Baton
- ✓ Handcuffs

Security Essentials

- ✓ Fire Fighting Cylinder
- ✓ Anti-Riot Kit
- ✓ Ambulance
- ✓ Paramedic Staff
- ✓ Sniffer Dogs (With Handler)
- ✓ Fire Brigade
- ✓ VIGO Double Cabin
- ✓ Escort Car (Corolla / Civic)

SECURED BY PIFFERS

Over the Years PIFFERS has covered many International & National Events. Some of the PIFFERS Major Clients/Events are Listed Below.

PAKWHEELS.COM

CELEBRASIAN
AdAsia
LAHORE 2019

zameen.com
Har Pata, Humain Pata Hai

RedBull

SAFE SECURE Pakistan

Graana.com

abad
Association of Builders And Developers of Pakistan
Since 1972

FESTIVAL 2018-19
Coca-Cola
FOOD & MUSIC

ROP
RING OF PAKISTAN

BLUE WORLD CITY

Islamabad United

MASS COMM SOLUTIONS

SECURED BY PIFFERS













activemedia

ufi
Health Asia
INTERNATIONAL EXHIBITION & CONFERENCES
www.health-asia.com



RUDN ENCLAVE

express
education
&career
expo

TIENS

PESHAWAR
PROPERTY
EXPO
2019

PAKISTAN HVACR SOCIETY
HVACR


CELEBRASIAN
AdAsia
LAHORE 2019
EBM
PIFFERS
News
نیوز

















SAFE
SECURE
Pakistan































PIFFERS ROLE IN APSAA






































PAK WHEELS
RED BULL
BLUE WORLD CITY
COKE FEST

What We Do?



Security Consultancy

Risk Analysis

- ✓ Comprehensive Risk Analysis Report
- ✓ Risk Analysis & Risk Evaluation
- ✓ Risk Register
- ✓ Threat Assessment
- ✓ Hazard Identification & Risk Control

Security Trainings

- ✓ First-Aid Training & Certification
- ✓ Fire Prevention and Management Training
- ✓ Abduction Management
- ✓ HSSE Trainings

Mee Too & Imitate Brand

- ✓ Market Survey
- ✓ Identification of Me too Product
- ✓ Raid on retailers with LEAs
- ✓ Comprehensive Review Report
- ✓ Brand Protection

Security Planning

- ✓ Site Survey
- ✓ Security Management Strategies
- ✓ Deployment Plan
- ✓ Contingency Planning
- ✓ Emergency Preparedness & Response

HSSE Survey

- ✓ Fire Management Plan
- ✓ Safety Plan
- ✓ Evacuation Plan
- ✓ Use of PPE
- ✓ Lock Out Tag Out (LOTO) Procedures
- ✓ Near Miss Management Procedures

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What We Do?

Membership of Fire Protection Association of Pakistan



Fire Fighting Equipment

Fire Fighting Extinguishers

- ✓ Water
- ✓ CO_2
- ✓ AFFF
- ✓ Powder
- ✓ Wet Chemical



Fire Management System

- ✓ Fire Suppression System
- ✓ Fire Sprinklers
- ✓ Fire Alarm System
- ✓ Fire Buckets & Blankets
- ✓ Fire Hose & Hydrants
- ✓ Oxygen Cylinders

Fire Protection Equipment

- ✓ Fire Resistant Suit
- ✓ Safety Helmets & Jacket
- ✓ Safety Gloves & Shoes
- ✓ Breathing Mask
- ✓ Fire Resistant Torch



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What We Do?

Security Equipment

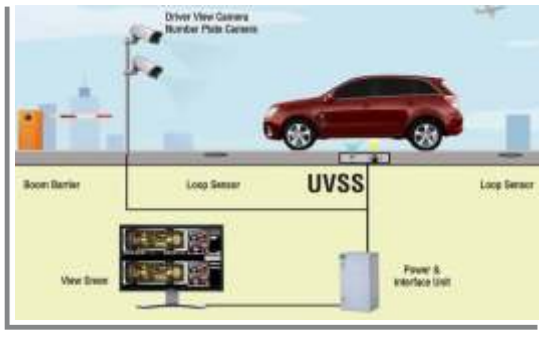






Security Equipment

- ✓ Vehicle Search Mirror
- ✓ Walk Through Gates
- ✓ Metal Detectors
- ✓ Metal Scanners
- ✓ Anti Riot Kit
- ✓ Luggage Scanner
- ✓ Traffic Lights
- ✓ High Beam Search Lights
- ✓ Under Vehicle Surveillance System



Security Barriers

- ✓ Hesco Bags & Jersey Barriers
- ✓ Turnstile Gates & Bollards
- ✓ PVC Traffic Cones
- ✓ Barrier Gate
- ✓ Horizontal & Vertical Boom Barrier
- ✓ Hydraulic Road Blocker
- ✓ Speed Hump
- ✓ Dragon Teeth Barriers & Tyre Buster
- ✓ Mechanical Interlocking
- ✓ RF Readers / Electrical Interlocking





PSS PIFFERS be secure

What We Do?

CCTV



PIFFERS PROVIDE THIRD PARTY CCTV SURVEILLANCE

CCTV Accessories

- ✓ Dome IP Camera
- ✓ Bullet IP Camera (Wireless & Wired)
- ✓ Panaromic IP Camera
- ✓ PTZ Camera
- ✓ Smart Door Bell
- ✓ H-265 NVR + 8 CH IPC Wired/ Wireless Kit
- ✓ H-265 NVR + 4 CH IPC Wired / Wireless Kit
- ✓ Fish Eye Camera
- ✓ Face Scanner Camera



CENTRAL CONTROL ROOM

HIKVISION
Value Added Solution Partner

Specifications

- ✓ NVR / DVR : CPU Hisilicon Series
- ✓ Memory Upto 4 GB (Expandable)
- ✓ Resolution 2MP - 8MP - (1920 x 1080)
- ✓ 8CH - 4CH Wired and Wireless
- ✓ Fixed Lens (2.8mm - 3.6mm)
- ✓ Sessnor: IMX 307 1/2.8” CMOS



What We Do?

Security Alarm System



PIFFERS Alarm System Specs

- ✓ WiFi Plus 3G Communication
- ✓ Android & IOS App Operation
- ✓ Two Way Talk
- ✓ 1 x Panel (Built In Battery & Alarm Siren)
- ✓ Built In Temperature and Humidity Sensor
- ✓ Professional Grade Security
- ✓ Able to Work with 99 Sensors
- ✓ Scan QR Code to add new Senors
- ✓ Low Battery Alert / Status Sensor



SOS Wrist Watch



Medical Call Button

Alarm System Sensors

- ✓ 2 x Remote Controls
- ✓ Door / Window Sensor
- ✓ Live HD Streaming
- ✓ Motion Sensor
- ✓ Medical Call Button
- ✓ SOS Wrist Watch
- ✓ PIR Sensor



Gas Sensor



Wifi Hub/Gateway



Specification of Petrolling Bike

- ✓ Microphone
- ✓ Speaker
- ✓ 2 Side Cases
- ✓ 1 Rear Case
- ✓ 2 Amber Lights on Front
- ✓ Amber Light with Rod
- ✓ Buzzer
- ✓ Handle Switch
- ✓ Front Wind Shield

What We Do?

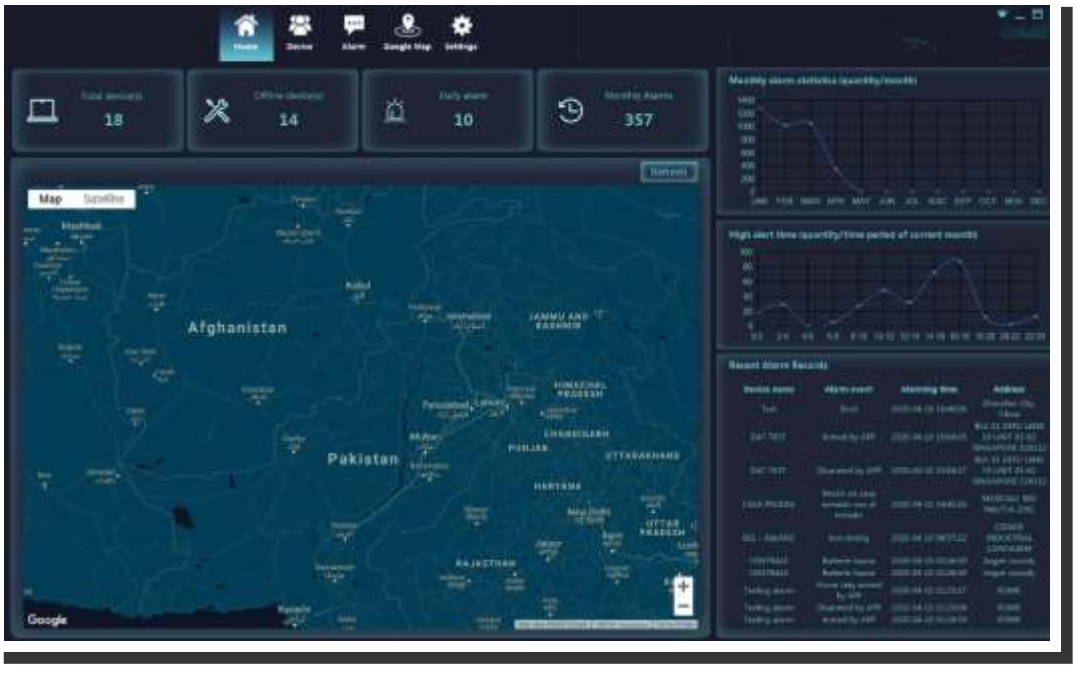


Security Alarm System



Monitoring / User Interface

- ✓ Digital Map of Area of Operations
- ✓ Communication with Active Online Devices
- ✓ Daily / Monthly Alarm Triggered Count
- ✓ Graphical Summary of all the Triggered Alarms
- ✓ Geo Tagging of the Response Team
- ✓ Verification and Acknowledgement of Alarm Triggered
- ✓ 24/7 Monitoring by PIFFERS Team



PIFFERS Monitoring Software

- ✓ Geo-Fencing , Alarm Triggers
- ✓ Response Teams are Tagged
- ✓ Suggested Responses are Displayed and Recorded

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What We Do?



Web Surveillance Solutions

DO NOT RECORD THE CRIME, PREVENT IT!



CONTROL ROOM

PIFFERS Web Based Surveillance

- ✓ Recording
- ✓ Monitoring
- ✓ Surveillance
- ✓ Reporting
  - ✓ Incident Reporting
  - ✓ Routine Reporting
  - ✓ Reporting requested by the Client

Why PIFFERS Web Surveillance Solution

- ✓ Cost effective
- ✓ Accurate
- ✓ A strong preventive measure
- ✓ Valid in court of law
- ✓ Centralised monitoring
- ✓ The future of security industry

HIKVISION
Value Added Solution Partner

PSS PIFFERS
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What We Do?



Web Surveillance Solutions

PIFFERS Web Surveillance

- ✓ Swift Action on Security Lapse before it happen
- ✓ Immediate Identification and Accomplishment
- ✓ Real Time Action to warn Intruders
- ✓ Timely Call in the LEAs
- ✓ Instant Reassurance of Site Protection
- ✓ Retrieve Information & status Reports any time

HIKVISION
Value Added Solution Partner

Monitoring Service Keeps an Eye on

- ✓ Premises
- ✓ Factories
- ✓ Human Capital,
- ✓ Project sites
- ✓ Stocks/Inventory
- ✓ Valuables

Our Maintenance System Check

- ✓ Light conditions & Camera operations
- ✓ Remote control capabilities (panning & zooming)
- ✓ Audio levels
- ✓ Network signalling strength
- ✓ Volumetric, motion
- ✓ Robust data storage for all Recordings

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What We Do?

Canine Services



PIFFERS provide Canine services with professionally Trained Staff.

We Provide

- ✓ Site Protection
- ✓ Aggression/acquisition
- ✓ Explosive Detection
- ✓ Drug Detection
- ✓ Search and rescue



Labrador Dogs

- ✓ White Labrador
- ✓ Black Labrador

They Are Uniquely Trained For

- ✓ Drugs Search
- ✓ Explosives & Weapons
- ✓ Guarding & Patrolling



Belgian Malinois Dogs

- ✓ Narcotics & Tracking People

German Shepherd Dogs

- ✓ Drugs & Search / Rescue Missions

Golden Retriever

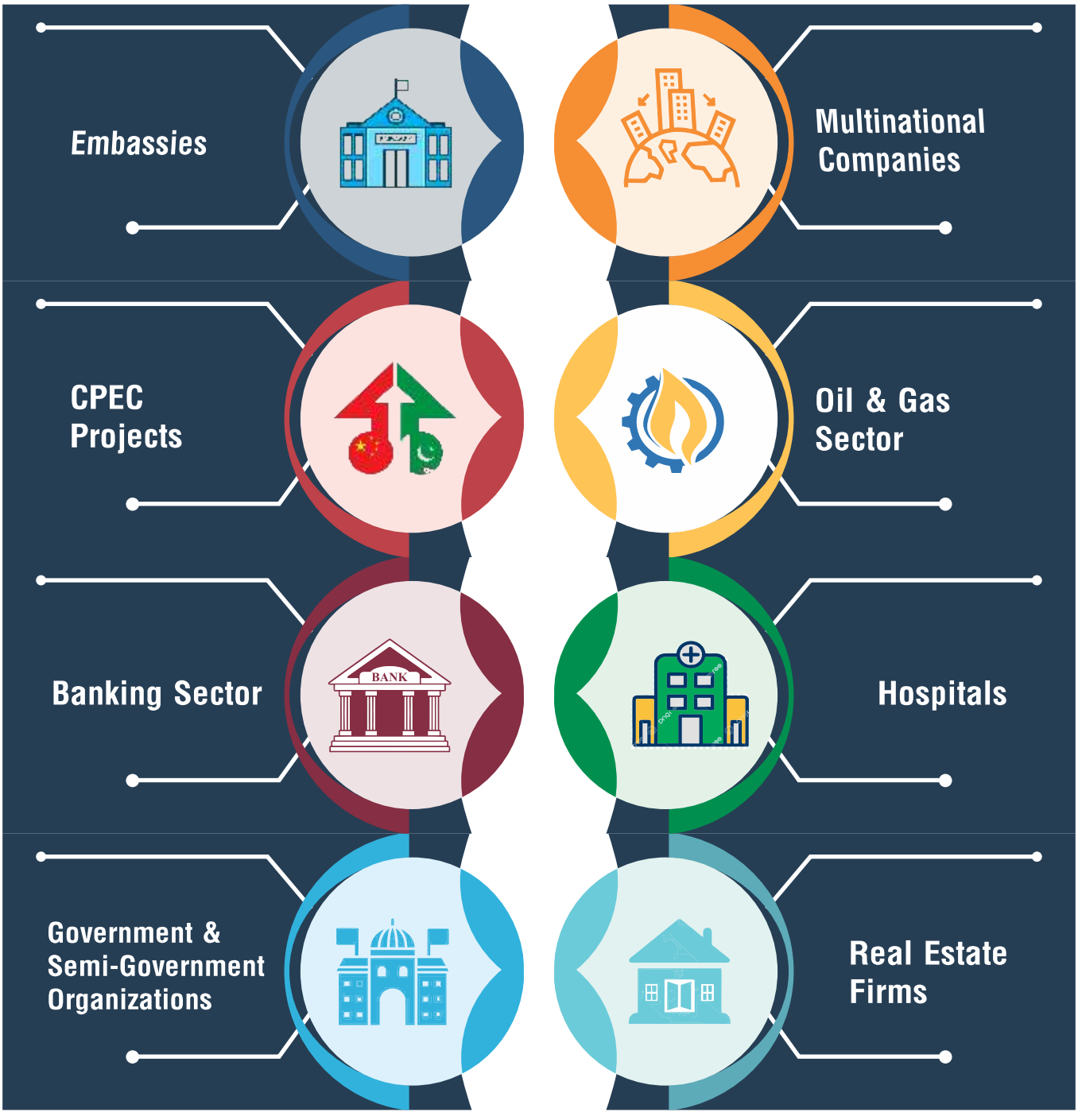
- ✓ Even-tempered, Intelligent and Affectionate



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PIFFERS PORTFOLIO

Clientage Includes



PSS
PIFFERS
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Customer Experience Centers

Where Experience Meets Excellence

C E C
Customer Experience Center







Live Demos: Alarms & Cameras
Hands-On: Test Devices
Expert Advice: Security Tips
Simulations: Response preview
Showcase: Latest Tech
Training & Support: Quick Help

Security Zone: Real-world Scenarios
Smart Integration: Smart Device Sync
Emergency Response: Simulate Alarms
Monitoring Hub: Live Surveillance
Custom Plans: Tailored Solutions
Innovation Corner: New Tech Insights

www.piffers.net

UAN: 051-111-PIFFER-743-337

be secure

DETAILS OF CUSTOMER EXPERIENCE CENTERS NATIONWIDE



Customer Experience Center - North

Corporate Office Islamabad

Customer Experience Center

Unit # 04, 1-D Rehmat plaza, Jinnah Avenue, Blue Area, Islamabad
Phone: +92 (51) 2726 8341

CEC Islamabad

Customer Experience Center

Office No. 1, Basement Ghazan Arcade, Tarlai School Stop, Lethrar Road, Islamabad.
Ph: +92 (51) 612 1055, Cell: +92-346-4900 666, +92-347-5900 606

CEC Rawalpindi

Customer Experience Center

Office No. 41 - 42, Basement B-1, Silk Center, Murree Road, B-Block,
Satellite Town, Rawalpindi Ph: +92 (51) 2755 115

Customer Experience Center - Central

CEC Lahore

Customer Experience Center

Office No. 5-6, 2nd Floor, Empress Tower, Empress Road, Lahore
Ph: +92 (42) 36297 203, Cell: +92-346-4900 111, +92-346-4900 222,
+92-347-5900 777, +92-348-6999 007

CEC DHA Lahore

Customer Experience Center

First Floor, Plaza No. 2B, XX, Phase 3 DHA Lahore Cantt Opposite Packages Mall
Ph: +92 (42) 357447 13, Cell: +92-345-100 1113,
+92-347-590 1313, +92-349-660 8880

CEC Chung Lahore

Customer Experience Center

2nd Floor, Haji Babar Plaza, Chung Punjgarai, Multan Road, Lahore
Ph: +92 (42) 35307 225, Cell: +92-42-35306 695,
+92-348-6999 023, +92-348-6999 021

DETAILS OF CUSTOMER EXPERIENCE CENTERS NATIONWIDE



Customer Experience Center - South

CEC Korangi Karachi

Customer Experience Center

1st Floor, Plot No. St. 6/4, Sector 24, Korangi Industrial Area, Karachi
Ph: +92 (21) 350546 44, Cell: +92-348-8805 188,
+92-349-0870 191, +92-349-0870 652

CEC DHA Karachi

Customer Experience Center

Office No. 1, 2nd Floor, Plot No 125C/2, Jami Commercial Khayaban-e-Ittehad,
Phase-7, DHA, Karachi Ph: +92(21) 358000 33, Cell: +92-348-8805 188,
+92-349-0870 652, +92-349-0870 191

CEC Site Karachi

Customer Experience Center

Office No 105, 1st Floor, Plot No - E 31 B, Anum Trade Centre, Estate Avenue,
Ghani Chowrangi, S.I.T.E karachi Ph: +92 (21) 325844 66
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E-mail: info@piffers.net, UAN: 051-111-743-337



Branch Network of North - 1 Region

Regional Headquarters North - 1 Peshawar

Office No. SF 445, 2nd Floor, Deans Trade Centre, Saddar Road, Peshawar Cantt
Ph: +92 (91) 5603 182, Cell : +92-346-4900 888, +92-346-4900 555
Control Room Officer RHQ North: +92-346-8507 666

Regional Offices North - 1

Branch Office Mansehra

N-35, Dub 2, Mansehra, Khyber Pakhtunkhwa
Bandi Hattar District Haripur, Hattar Cell: +92-346-4900 555



Branch Office Kohat

Office No. 03, Jameel Plaza, Tera Bazaar
Near to Qazi Madrasa, Kohat Cell: +92-346-4900 555

Branch Office Hattar

Office No. 106, 1st Floor, Nazi Plaza, Bandi Hattar District Haripur, Hattar
Ph: +92 (91) 5617 082, Cell: +92-346-4900 555, +92-347-5900 404

Branch Office Kamra

13-D Rabi Center Kamra Cantt Attock Ph: +92 (57) 2640 114

Regional Headquarters Gilgit - Baltistan

Office No. 5, Khomar Chowk, Shahrah-e-Quaid-e-Azam,
Gilgit-Baltistan Cell: +92-346-4900 999



Area of Operation in North - 1 Region

Mianwali, Swat, Chitral, Mardan, Mingora, Swabi, Topi, Nowshera, Charsadda, Hangu, Karak, Bannu, Lakki Marwat, Dera Ismail Khan, Abbottabad, Nathiagali, Haripur, Havelian, Dir, Skardu, Khaplu, Gilgit, Dambudas, Tolti, Shigar, Nagarkhas, Juglot, Karimabad, Aliabad, Chilas, Gahkuch, Tangir.

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NATIONWIDE FOOTPRINTS

Branch Network of North - 2 Region

Regional Headquarters North - 2 Islamabad

Customer Experience Center

Office No. 1, Basement Ghazan Arcade, Tarlai School Stop, Lethrar Road, Islamabad.
Ph: +92 (51) 612 1055, Cell: +92-346-4900 666, +92-347-5900 606
Control Room Officer RHQ North: +92-346-8507 666

Regional Offices - North - 2



Regional Office Islamabad

Office No. 21, 2nd Floor, Capital Plaza, G-11 Markaz, Islamabad
Cell: +92-346-59000 22, +92-346-59000 88, +92-349-0594 971

Regional Office Rawalpindi

Customer Experience Center

Office No. 10-11, Basement B-1, Silk Center, Murree Road, B-Block, Satellite Town, Rawalpindi Ph: +92 (51) 271 6656, Cell: +92-346-59000 99, +92-346-59000 44

Regional Office Rawalpindi

Office No. Cb - 1418/2, 1st Floor, Mohallah Kashmirian, Chohar Harpal, Rawalpindi Ph: +92 (51) 5199 045, Cell: +92-345-100 1115, +92-340-5150 449

Regional Office DHA - Rawalpindi

Office No. 7-8, 1st Floor, Rajgan Plaza, DHA Phase II, Opposite Giga Mall, Main G.T. Road, Rawalpindi Ph: +92 (51) 57091 59, Cell: +92-345-100 1115, +92-346-59000 55, +92-345-10011 16, +92-346-4900 444, +92-346-8507 666

Branch Office Islamabad

Office No. 4, Basement Ghazan Arcade, Tarlai School Stop, Lethrar Road, Islamabad
Cell: +92-346-59000 33, +92-347-5900 606, +92-349-25088 80

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NATIONWIDE FOOTPRINTS

Branch Network of North - 3 Region

Regional Headquarters North - 3 Jhelum

Office No. 1, 3rd Floor, Paswal Arcade, GTS Chowk, Jhelum
Ph: +92 (54) 4736 226, Cell: +92-341-1999 340

Regional Headquarters AJK - Muzaffarabad

Office No. 5, Gulshan Colony, Eid Ghah Road,
Muzaffarabad, Azad Kashmir
Cell: +92-346-4900 777, +92-346-4900 444



Area of Operation in North - 3 Region

Gujarat, Mandi Bahauddin, Mirpur, Dena, Kotli, Kharian, Sarai Alamgir.Lala Musa, Chakwal, Bhimber, Gulpur, Mangla, Hattian Bala, Pallandari, Hattian Bala, Pallandari, Rawalakot, Poonch, Bagh, Haveli, Kahuta.

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NATIONWIDE FOOTPRINTS

Branch Network of Central - 1 Region

Regional Headquarters Central - 1 Lahore

Customer Experience Center

Office No. 5-6, 2nd Floor, Empress Tower, Empress Road, Lahore
Ph: +92 (42) 36297 203, Cell: +92-346-4900 111, +92-346-4900 222,
+92-347-5900 777, +92-348-6999 007
Control Room Officer RHQ Central - 1: +92-349-0870 585

Regional Office DHA Central - 1 Lahore

Customer Experience Center

First Floor, Plaza No. 2B, XX, Phase 3 DHA Lahore Cantt Opposite Packages Mall
Ph: +92 (42) 357447 13, Cell: +92-345-100 1113,
+92-347-590 1313, +92-349-660 8880

Regional Offices - Central - 1

Regional Office Lahore

Ali Town Near Thokar Naiz Baig Riwaind Road in front of Ali Town
Orange Line Station, Lahore Ph: +92 (42) 3530 6695,
Cell: +92-348-6999 023, +92-348-6999 021, +92-348-8608 886



Regional Office Lahore

Customer Experience Center

2nd Floor, Haji Babar Plaza, Chung Punjgarai, Multan Road, Lahore
Ph: +92 (42) 35307 225, Cell: +92-42-35306 695,
+92-348-6999 023, +92-348-6999 021

Branch Office Kasur

Bully Shah Paper Mill, Packages Group, Raiwand Road, Kasur
Cell: +92 348 6999 032, +92 347 5900707

Area of Operation in Central - 1 Region

Okara, Nankana, Chunian, Pattoki, Sahiwal, Depalpur, Mananwala,
Changa Manga. Phool Nagar.

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NATIONWIDE FOOTPRINTS

Regional Headquarters Central - 2 Gujranwala

Plot No. 205, 206, 2nd Floor, Mumtaz Market Near Chase Up Gujranwala
Phone: +92 (55) 3256 525, Cell: +92-345-10011 19

Branch Offices - Central - 2

Branch Office Faisalabad

Flat No. 85-B, 1st Floor, Milat Chowk, Gulistan Colony,
Faisalabad Ph: +92 (41) 87844 33,
Cell: +92-346-59000 11, +92-345-1001 117

Branch Office Sialkot

Plot No. 30, Habib Mall, Kashmir Road, Pakka Ghara, Sialkot
Ph: +92 (52) 4272 422, Cell: +92-346-4900 999

Branch Office Malakwal

District Sargodha Tehsil Bhera Malikwal Road Near Chean Travel
Cell: +92 348 6999 032, +92 347 5900707

Branch Office Sheikupura

Office No. 1, 2nd Floor, 11 Shah Muhammad Plaza, Above MCB
Near 32 Chowk, Sheikupura
Cell: +92-303-4463 006

Area of Operation in Central - 2 Region

Khushab, Nankana, Chakwal, Lalamusa, Mureedkay, Jaranwala, Shahkot, Sargodha, Daska, Narowal, Hafizabad, Jhang, Chiniot, Toba Tek Singh, Chak Jhumra, Awagat, Dijkot, Samundri, Ferozwattwan, Khurianwala, Bhawana

NATIONWIDE FOOTPRINTS

Branch Network of Central - 3 Region

Regional Headquarters Central - 3 Multan

House # 191, Mehmoodabad Colony, Ali Marbel Wali Gali,
Rasheedabad, Khanewal Road Multan
Ph: +92 (61) 6210531, Cell: +92-340-222 6743, +92-347-5900 555,
Control Room Officer RHQ Central - 3: +92-340-222 6750

Branch Offices - Central 3

Office # 4, 2nd Floor, City Tower,
Main Choungi # 09, Multan
Cell: +92-340-222 6743, +92-347-5900 555



Branch Office Bahawalpur

Flat No. 3, Upper Floor Bhatti Hotel Near Ideal
Optics, Habib Bank Chowk,
Model Town A, Bahawalpur Cell: +92-346-59000 77

Area of Operation in Central - 3 Region

D.G. Khan, Bhakkar, Lodhran, Sahiwal, Pak Patan, Chichawatni, Arifwala, Burewala, Vehari, Muzafargarh, Layyah, Sadiqabad, Rahim Yar Khan, Chistian, Rajanpur, Bahawalnagar, Khanewal, Hasilpur, Jahanian, Mian Channu, Gangapur, Panwan, Dasuha, Mandi Faizabad,

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NATIONWIDE FOOTPRINTS

Branch Network of South - 1 Region

Regional Headquarters South - 1 Karachi

Customer Experience Center

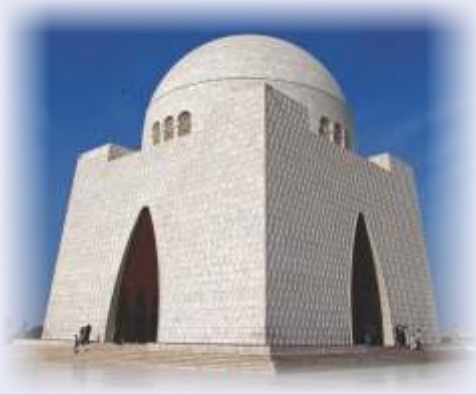
1st Floor, Plot No. St. 6/4, Sector 24, Korangi Industrial Area, Karachi
Ph: +92 (21) 350546 44, Cell: +92-348-8805 188,
+92-349-0870 191, +92-349-0870 652
Control Room Officer RHQ South: +92-349-0870 452

Regional Offices - South 1

Regional Office Karachi

Customer Experience Center

Office No. 1, 2nd Floor, Plot No 125C/2, Jami
Commercial Khayaban-e-Ittehad, Phase-7, DHA, Karachi
Ph: +92(21) 358000 33, Cell: +92-348-8805 188,
+92-349-0870 652, +92-349-0870 191



Branch Office Karachi

Customer Experience Center

Office No 105, 1st Floor, Plot No - E 31 B, Anum Trade Centre, Estate Avenue,
Ghani Chowrangi, S.I.T.E karachi Ph: +92 (21) 325844 66
Cell: +92-348-8805 188, +92-349-0870 652, +92-349-0870 191

Branch Office Port Qasim

Room No. 306, Tariq Hotel, Port Qasim, Karachi
Cell: +92-340-0220 938

Regional Headquarters South - 2 Hyderabad

Office # 639, 6th Floor, Lucky Shagai Trade Center Near Wali Wind Mall,
Auto Ban Road, Hyderabad
Cell: +92-348-8805 188, +92-349-0870 191, +92-349-0870 652

Area of Operation in South - 1 & 2 Region

Sukkur, Larkana, Ghotki, Kashmore, Khairpur, Mirpur Khas, Guddu Barrage, Bandhi, Jacobabad, Jamshoro, Thatta, Tando Jam, Ratodero, Pano Akil, Tando Muhammad Khan, Badin, Shikarpur, Daharki, Dadu, Gambat, Khipro, Hala, Islamkot, Bhirkan, Boriri, Chak.

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NATIONWIDE FOOTPRINTS

Branch Network of South - 3 Region

Regional Headquarters South - 3 Quetta

Office No. 8, 2nd Floor, Alzain Centre, Zargoon Road,
Near Imdad Chowk, Quetta. Cell: +92-347-5900 666
Control Room Officer RHQ Balochistan: +92-315-1322 242

Regional Offices - South 3

Branch Office Gwadar



Marine Drive Road, Adjacent Abdul
Majeed Dock, Near Al Basit Mosuqe, Gwadar
Cell: +92-347-5901 444
+92-347-5900 666

Branch Office Hub

Shop # 4, Plot # 36, Golden Sand Complex, Main LIEDA Service Road,
Hub Chowki, Balochistan Ph: +92-85-33630 95
Cell: +92-347-4371 086

Area of Operation in South - 3 Region

Quetta, Turbat, Khuzdar, Chaman, Gwadar, Zhob, Sibi, Loralai, Nushki, Kharan, Qalat, Pishin, Pasni, Machh, Mastung, Dera Bugti, Qilla Abdullah, Qilla Saifullah, Dera Murad Jamali, Dera Allah Yar, Sui Town, Chitkan, Buleda, Saranan, Zehri, Tasp, Surab, Winder, Uthal, Huramzai, Muslim Bagh, Bela, Wadh.









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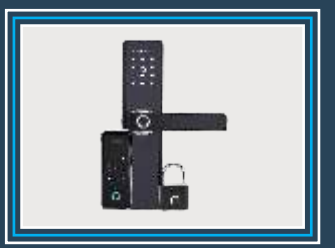


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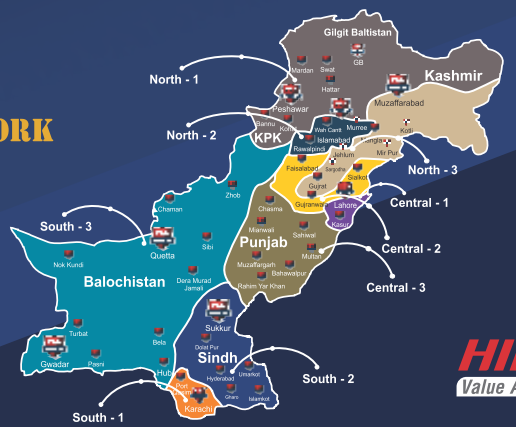
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- Security Equipment
- CCTV Solutions
- Security Alarm System
- Web Surveillance Solutions
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- Men Guarding Services
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- Facilitation Services
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- Fire Fighting Equipment
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- CCTV
- Security Alarm System
- Web Surveillance Solutions
- Canine Services

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- ✓ Toyota Double Cabin Revo
- ✓ Toyota Land Cruiser V8
- ✓ Toyota Land Cruiser Prado
- ✓ Toyota Fortuner

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- ✓ CPOs
- ✓ Live Tracking
- ✓ 24/7 Control Room
- ✓ All Vehicles are as per HSSE Standard
- ✓ All drivers are trained in Defensive Driving
- ✓ Dedicated Conducting Officer for the Duty

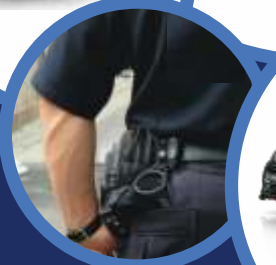
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1135 ISPR Helpline	
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119 Electricity Complaint	
1199 Sui Gas Complaint	
114 PIA Inquiry	PIA Pakistan International
1332 Bomb Disposal Squad	



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For Security Gadgets

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Head Office Islamabad

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Regional Headquarters North - 1 Peshawar:
Office # 8-A, 8th Floor, Royal Tower, Gulbarg - 1, Sadar Cantt Peshawar
Ph: +92 (91) 525 1717
Cell: +92-346-4900 888, +92-346-4900 555

Regional Headquarters North - 2 Islamabad:
Office No. 1, Basement Ghazan Arcade, Tarlai School Stop, Lehtrar Road, Islamabad
Ph: +92 (51) 612 1055

Regional Headquarters North - 3 Jhelum:
Office No. 1, 3rd Floor, Paswal Arcade, GTS Chowk, Jhelum
Ph: +92 (54) 4736 226,
Cell: +92-341-1999 340

Regional Headquarters Central - 1 Lahore:
Office # 5-6, 2nd Floor, Empress Tower, Empress Road, Lahore
Cell: +92-346-4900 111, +92-346-4900 222

Regional Headquarters Central - 2 Gujranwala:
Plot No. 205, 206, 2nd Floor, Mumtaz Market Near Chase Up Gujranwala
Phone: +92 (55) 3256 525,
Cell: +92-345-10011 19

Regional Headquarters Central - 3 Multan:
House # 191, Mehmoodabad Colony, Ali Marbel Wali Gali, Rasheedabad, Khanewal Road Multan
Ph: +92 (61) 6210531

Regional Headquarters South - 1 Karachi:
1st Floor, Plot No. St. 6/4, Sector 24, Korangi Industrial Area, Karachi
Cell: +92-348-8805 188, +92-349-0870 191, +92-349-0870 652

Regional Headquarters South - 2 Hyderabad:
Office # 639, 6th Floor, Lucky Shagai Trade Center Near Wali Wind Mall, Auto Ban Road, Hyderabad
Cell: +92-348-8805 188, +92-349-0870 191, +92-349-0870 652

Regional Headquarters South - 3 Quetta:
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